

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 23D0873642	(X3) Date Survey Completed 04/20/2026
Name of Provider or Supplier Cancer And Hematology Centers, The	Street Address, City, State 145 Michigan St Ne Suite 3100, Grand Rapids, MI	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5429	<p>MAINTENANCE AND FUNCTION CHECKS CFR(s): 493.1254(a)(1)</p> <p>(a)(1) Maintenance as defined by the manufacturer and with at least the frequency specified by the manufacturer.</p> <p>This STANDARD is not met as evidenced by:</p> <p>. Based on record review and interview with general supervisors #1 and #2, the laboratory failed to perform maintenance on its Roche Cobas 6000 chemistry and immunology analyzer for 11 (April 2024, June 2024, July 2024, August 2024, October 2024, November 2024, April 2025, July 2025, September 2025, October 2025, November 2025, and December 2025) of 24 months reviewed. Findings include: 1. A review of the laboratory's "Cobas 6000 procedure" revealed a section titled "Maintenance" stating, "Perform daily, weekly and monthly maintenance." 2. A review of the laboratory's Cobas 6000 analyzer series Sampling Unit maintenance logs, Cobas c 501 module maintenance logs, and the Cobas e 601 module maintenance logs revealed the lack of documentation for the following: a. Cobas c 501 monthly maintenance i. October 2024 ii. April 2025 iii. June 2025 iv. September 2025 b. Cobas 6000 analyzer series sampling unit monthly maintenance i. April 2024 ii. June 2024 iii. July 2024 iv. August 2024 v. October 2024 vi. November 2024 vii. April 2025 viii. July 2025 ix. September 2025, sample unit filter cleaning. x. October 2025 xi. November 2025 xii. December 2025 c. Cobas 6000 analyzer series sampling unit weekly maintenance i. Last week of July 2024 ii. First week of December 2025 (prior to 12/12/25). d. Cobas c 501 weekly maintenance i. First, second, and fourth weeks in April 2025 missing the weekly pipe. e. Cobas e 601 weekly maintenance i. First, second, and fourth weeks in April 2025 missing the Monday pipe. 3. An interview on 4/20/26 at 12:37 pm with general supervisors #1 and #2 confirmed the above findings.</p>