

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 23D0955875	(X3) Date Survey Completed 11/30/2020
Name of Provider or Supplier Pinnacle Dermatology Grand Blanc	Street Address, City, State 8245 N Holly Road, Suite 101, Grand Blanc, MI	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D6103	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1445(e)(13)</p> <p>The laboratory director must ensure that policies and procedures are established for monitoring individuals who conduct preanalytical, analytical, and postanalytical phases of testing to assure that they are competent and maintain their competency to process specimens, perform test procedures and report test results promptly and proficiently, and whenever necessary, identify needs for remedial training or continuing education to improve skills.</p> <p>This STANDARD is not met as evidenced by: . Based on record review, interview and email correspondence with the Office Manager, the Laboratory Director failed to assure personnel performing gross tissue examinations were competent for 1 (Testing Personnel #3) of 3 testing personnel listed on the CMS 209 form. Findings include: 1. A review of the laboratory's "Competency Assessment Policy" revealed a section stating, "For a new employee, competency assessment evaluations will be performed upon hire, and will be repeated at 6 months, then annually thereafter." 2. An interview on 11/30/20 at 10:03 am with the Office Manager revealed Testing Personnel #3 starting performing patient testing in June or July 2020. 3. A review of the competency assessment for Testing Personnel #3 dated 11/2020 revealed it was a self-assessment. 4. Email correspondence with the Office Manager sent on 11/30/20 at 2:03 pm confirmed the competency assessment for Testing Personnel #3 had been a self-assessment.</p>