

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 23D1056150	(X3) Date Survey Completed 06/22/2022
Name of Provider or Supplier Holland Dermatology	Street Address, City, State 441 N 120th Ave, Holland, MI	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D6102	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1445(e)(12)</p> <p>The laboratory director must ensure that prior to testing patients' specimens, all personnel have the appropriate education and experience, receive the appropriate training for the type and complexity of the services offered, and have demonstrated that they can perform all testing operations reliably to provide and report accurate results.</p> <p>This STANDARD is not met as evidenced by: . Based on record review and interview with the Office Manager, the Laboratory Director failed to ensure testing personnel demonstrated the ability to perform histopathology microscopic tissue examinations reliably prior to testing patient specimens for 1 (Testing Personnel #2) of 2 testing personnel listed on Form CMS-209. Findings include: 1. A review of the laboratory's personnel records on 6/22/22 revealed a lack of documentation that Testing Personnel #2 listed on Form CMS-209 had demonstrated that they can perform all testing operations reliably to provide and report accurate results. 2. A review of 10 patient test records revealed 2 patients (HD22-525 on 5/9/22 and HD22-234A on 2/28/22) had histopathology microscopic tissue examination testing performed by Testing Personnel #2. 3. The surveyor requested documentation showing Testing Personnel #2 had demonstrated they can perform all testing operations reliably to provide and report accurate results on 6/22/22 at 9:56 am and it was not made available. 4. An interview on 6/22/22 at 10:15 am with the Office Manager confirmed documentation showing Testing Personnel #2 demonstrated that the ability to perform histopathology microscopic tissue examinations reliably prior to patient testing was not available.</p>