

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 23D2045786	(X3) Date Survey Completed 02/21/2024
Name of Provider or Supplier American Health Associates	Street Address, City, State 39205 Country Club Drive Suite C30, Farmington Hills, MI	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	The purpose of this unannounced survey was for complaint MI00142373. The Department of Licensing and Regulatory Affairs has evaluated this facility and determined that it is not compliance with CLIA regulations (42 CFR Part 93, effective April 24, 2003).
D5205	<p>COMPLAINT INVESTIGATIONS CFR(s): 493.1233</p> <p>The laboratory must have a system in place to ensure that it documents all complaints and problems reported to the laboratory. The laboratory must conduct investigations of complaints, when appropriate.</p> <p>This STANDARD is not met as evidenced by: . Based on record review and interview with the General Supervisor, the laboratory did not have a complaint system to document complaints reported to the laboratory for 2 (February 2022 to February 2024) of 2 years reviewed. Findings include: 1. The surveyor requested the laboratory's policy for complaint investigations on 2/21/24 at 12:00 pm and it was not made available during the survey. 2. An interview on 2/21/24 at 1:19 pm with the General Supervisor confirmed the laboratory had not established a complaint investigation policy to include documenting all complaints and problems reported to the laboratory.</p>