

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 23D2085697	(X3) Date Survey Completed 10/17/2023
Name of Provider or Supplier Corewell Health Beaumont Troy Hospital	Street Address, City, State 44344 Dequindre Road Suite 330, Sterling Heights, MI	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5807	<p>TEST REPORT CFR(s): 493.1291(d)</p> <p>Pertinent "reference intervals" or "normal" values, as determined by the laboratory performing the tests, must be available to the authorized person who ordered the tests and, if applicable, the individual responsible for using the test results.</p> <p>This STANDARD is not met as evidenced by: . Based on record review and interview with the Technical Consultant, the laboratory failed to ensure reference intervals for its Complete Blood Count testing were available to patients viewing their test results via the patient portal for 17 (May 2022 to October 2023) of 17 months reviewed. Findings include: 1. A review of patient test reports from May 2022 to October 2023 revealed patients lacked reference intervals for their Complete Blood Count testing on their test reports entered into the laboratory's electronic medical record. 2. An interview on 10/17/23 at 11:00 am with the Technical Consultant revealed the providers use the test report generated from the hematology analyzer and the results entered in the electronic medical record are there to be sent to the patient portal. The Technical Consultant confirmed the results given to patients in the patient portal lacked reference intervals.</p>