Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number** 24D0402086	**(X3) Date Survey Completed** 05/21/2019
Name of Provider or Supplier Neighborhood Health Source Central Avenue Clinic	**Street Address, City, State** 2301 Central Avenue Ne, Minneapolis, MN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	**Summary Statement of Deficiencies**
D2016	SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c) (a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history. This CONDITION is not met as evidenced by: . Based on a review of Center for Medicare and Medicaid Services reports, College of American Pathologists and American Proficiency Institute proficiency testing reports, and email communication with the Technical Consultant, the laboratory failed to successfully participate in proficiency testing (PT) for White Blood Cell Differential testing under the specialty of Hematology. Findings are as follows: D2127 - the laboratory failed to submit PT results for the 2018 3rd Hematology testing event D2130 - the laboratory failed to achieve successful PT performance for White Blood Cell Differential testing in two consecutive PT events

D2127	HEMATOLOGY CFR(s): 493.851(d) Failure to return proficiency testing results to the proficiency testing program within the time frame specified by the program is unsatisfactory performance and results in a score of 0 for the testing event. This STANDARD is not met as evidenced by: . Based on a review of proficiency testing (PT) reports from the College of American Pathologists (CAP) and email communication with the Technical Consultant (TC), the laboratory failed to submit PT results for the 2018 3rd Hematology testing event which resulted in a score of 0 for all analytes. Findings are as follows: 1. The CAP PT report indicated the laboratory received a 0 score for all analytes included in the 3rd Hematology testing event of 2018. 2. In an email communication received at 1:41 p. m. on 05/21/19, the TC indicated the laboratory missed the PT result submission deadline for the 2018 3rd Hematology event.
D2130	HEMATOLOGY CFR(s): 493.851(f) Failure to achieve satisfactory performance for the same analyte in two consecutive events or two out of three consecutive testing events is unsuccessful performance. This STANDARD is not met as evidenced by: . Based on review of proficiency testing (PT) reports from the College of American Pathologists (CAP) and the American Proficiency Institute (API), the laboratory failed to achieve successful PT performance for White Blood Cell Differential testing in two consecutive PT events. Findings are as follows: The laboratory received unsatisfactory scores for White Blood Cell Differential testing in two consecutive PT events. Two consecutive PT failures for the same analyte constitutes unsuccessful performance. PT reports from CAP and API listed the following unsatisfactory White Blood Cell Differential scores. -2018 3rd event CAP 0% -2019 1st event API 0%