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| Statement of Deficiencies | (X1) Provider/Supplier/CLIA Identification Number 24D0405516 | (X3) Date Survey Completed 09/17/2020 |
| Name of Provider or Supplier Madison Healthcare Services | Street Address, City, State 900 2nd Ave, Madison, MN | |
| For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency. | | |

| (X4) ID Prefix Tag | Summary Statement of Deficiencies |
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| D6120 | <p>TECHNICAL SUPERVISOR RESPONSIBILITIES CFR(s): 493.1451(b)(7)(8)</p> <p>(7) The technical supervisor is responsible for identifying training needs and assuring that each individual performing tests receives regular in-service training and education appropriate for the type and complexity of the laboratory services performed; (8) Evaluating the competency of all testing personnel and assuring that the staff maintain their competency to perform test procedures and report test results promptly, accurately and proficiently.</p> <p>This STANDARD is not met as evidenced by: . Based on document review and interview with laboratory personnel, the Technical Supervisor (TS) failed to ensure 1 of 3 new testing personnel (TP) received documented training for microscopic examinations. In addition, the TS failed to ensure the competency assessment included a Microbiology test in 2018 and 2019. Findings are as follows: 1. The laboratory performed microscopic examinations (Fern Test, Urine Sediment, Manual Differential, Saline and Potassium Hydroxide Wet Preparation) and Throat Cultures as confirmed by the General Supervisor (GS) during a tour of the laboratory at 8:10 a.m. on 09/17/20. 2. Testing Personnel 2 (TP2) was hired and received initial training in December 2019 as indicated in laboratory records. Documentation of microscopic examination training was not found during review of TP2's personnel records. The laboratory was unable to provide the missing document upon request. 3. Competency assessment documents for 3 of 3 TP in 2018 and 4 of 4 TP in 2019 did not include an evaluation of Throat Cultures. 4. In an interview at 10:25 a.m., the Technical Consultant confirmed the above finding.</p> |
| D6127 | <p>TECHNICAL SUPERVISOR RESPONSIBILITIES CFR(s): 493.1451(b)(9)</p> <p>The technical supervisor is responsible for evaluating and documenting the</p> |

performance of individuals responsible for high complexity testing at least semiannually during the first year the individual tests patient specimens.

This STANDARD is not met as evidenced by:

. Based on document review and interview with laboratory personnel, the Technical Supervisor failed to ensure 1 of 3 new testing personnel received a competency evaluation at least semiannually during the first year of patient specimen testing. Findings are as follows: 1. The laboratory performed the Fern Test and Saline and Potassium Hydroxide Wet Preparation microscopic examinations as confirmed by the General Supervisor (GS) during a tour of the laboratory at 8:10 a.m. on 09/17/20. 2. Testing Personnel 2 (TP2) was hired and received initial training in December 2019 as indicated in laboratory records. Documentation of microscopic examination training was not found in TP2's personnel records. See D6120 3. A semiannual competency assessment for the Fern Test and Saline and Potassium Hydroxide Wet Preparation microscopic examinations was not found for TP2 during review of laboratory personnel records. The laboratory was unable to provide the missing semiannual competency assessments upon request. 4. In an interview at 10:25 a.m. on 09/17/20, the Technical Consultant confirmed the above finding