

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 25D0319180	(X3) Date Survey Completed 11/28/2023
Name of Provider or Supplier Westridge Family Clinic Pa	Street Address, City, State 307 South 13th Avenue, Laurel, MS	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D6019	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(4)(iv)</p> <p>The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(4)(iv) Ensure that an approved corrective action plan is followed when any proficiency testing results are found to be unacceptable or unsatisfactory.</p> <p>This STANDARD is not met as evidenced by: Based on review of the six chemistry proficiency testing (PT) events performed since the last survey on 2/1/2022, patient test report from 1/26/2022 through 5/20/2022, lack of documentation of corrective action for an unsatisfactory score of 40% for total bilirubin testing for Event 2 of 2022, and interview with the laboratory director on 11/28/2023 at 2:00 p.m., the laboratory director failed to ensure that an approved corrective action plan for addressing patient total bilirubin results was followed when total bilirubin results were found to be unsatisfactory on 1 of 6 PT events. Findings include: 1. Review of chemistry proficiency testing scores for Events 1, 2, and 3 of 2022 and Events 1, 2, and 3 of 2023 revealed a score of 40% for total bilirubin testing for Event 2 of 2022, which was performed on 5/20/2022, for 1 of 6 PT events during the review period. The previous chemistry proficiency testing event - Event 1 of 2022 - was performed on 1/26/2022, and total bilirubin testing received a score of 100%. 2. There was no documentation of corrective action for addressing patient total bilirubin results, reported from 1/26/2022 through 5/20/2022, available for review on the day of the survey, 11/28/2023. 3. In an interview on 11/28/2023 at 2:00 p.m., the laboratory director confirmed there was no documentation of corrective action addressing patient total bilirubin results reported during the time frame from 1/26/2022 through 5/20/2022. 4. The laboratory director stated that a new shipment of total bilirubin reagent was received after 5/20/2022, new PT samples were obtained from the proficiency</p>

testing provider after the deadline for submission for Event 2 of 2022, and a self-graded score of 100% was obtained on the new PT samples with the new shipment of total bilirubin reagent. The laboratory director concluded that the total bilirubin reagent in use on 5/20/2022 had deteriorated, causing the proficiency testing failure.

5. Review of a patient test report from 1/26/2022 through 5/20/2022 revealed a total of 1,375 patient total bilirubin test results were reported during this time frame.