

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 25D0651752	(X3) Date Survey Completed 08/12/2021
Name of Provider or Supplier Progressive Medical Mgmt Db a Panola Medical Center	Street Address, City, State 303 Medical Center Drive, Batesville, MS	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5209	<p>PERSONNEL COMPETENCY ASSESSMENT POLICIES CFR(s): 493.1235</p> <p>As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency.</p> <p>This STANDARD is not met as evidenced by: Based on review of the Centers for Medicare and Medicaid Services (CMS) 209 personnel form, personnel records since the last survey on 7/11/19, and confirmation by the general supervisor, the laboratory failed to establish and follow written policies and procedures to assess general supervisor competency. Findings include: Review of the CMS 209 personnel form and personnel records revealed no documentation of assessment of the general supervisor's competency since the last survey on 7/11/19. The general supervisor confirmed the laboratory failed to establish written policies and procedures to assess general supervisor competency.</p>
D5429	<p>MAINTENANCE AND FUNCTION CHECKS CFR(s): 493.1254(a)(1)</p> <p>For unmodified manufacturer's equipment, instruments, or test systems, the laboratory must perform and document maintenance as defined by the manufacturer and with at least the frequency specified by the manufacturer.</p> <p>This STANDARD is not met as evidenced by: Based on review of the Sysmex XT-4000i hematology analyzer maintenance logs since the last survey on 7/11/19 and confirmation by the general supervisor, the laboratory failed to perform and document monthly maintenance for the Sysmex XT-</p>

4000i hematology analyzer, as defined by the manufacturer, for eleven months during this time frame. Findings include: Review of the Sysmex XT-4000i hematology analyzer maintenance logs since the last survey on 7/11/19 revealed the monthly maintenance as defined by the manufacturer - Cleaning the sampler right rack pool, left rack pool, analysis line, and sample rack - was not documented as performed for the months of February, May, June, July, August, October, November, and December of 2020 and the months of February, May, and June of 2021. The general supervisor confirmed the monthly maintenance was not performed for these months.

D6053

TECHNICAL CONSULTANT RESPONSIBILITIES
CFR(s): 493.1413(b)(9)

The technical consultant is responsible for evaluating and documenting the performance of individuals responsible for moderate complexity testing at least semiannually during the first year the individual tests patient specimens.

This STANDARD is not met as evidenced by:
Based on review of respiratory personnel records from 7/11/19 through 8/12/21, the Centers for Medicare and Medicaid Services (CMS) 209 personnel form and interview with testing personnel (TP) #7 (respiratory supervisor), and the laboratory general supervisor, the technical consultant (TC) failed to evaluate and document the performance of TP #1, responsible for performing blood gas testing, at least semiannually during the first year of employment. Findings include: 1. Review of the personnel records for TP #1 revealed there was no semiannual evaluation/competency documented as performed by the technical consultant during the first year of testing patients using a moderate complexity blood gas testing procedure. TP #1 began employment on 1/13/20 as blood gas testing personnel and had no 6 month evaluation performed by the TC. 2. Interview with the TP #7 (respiratory supervisor) and general supervisor at 2:00 p.m. on 8/12/21 confirmed the 6 month evaluation/competency was not performed on TP #1 during the first year of testing patient samples.

D6054

TECHNICAL CONSULTANT RESPONSIBILITIES
CFR(s): 493.1413(b)(9)

The technical consultant is responsible for evaluating and documenting the performance of individuals responsible for moderate complexity testing at least annually, after the first year.

This STANDARD is not met as evidenced by:
Based on review of respiratory testing personnel (TP) records including the Centers of Medicare and Medicaid Services (CMS) 209 personnel form and interview with the respiratory supervisor (TP #7) and laboratory general supervisor listed on the CMS 209 form, the technical consultant failed to evaluate annually and document the performance of respiratory testing personnel #3 through #8 who are responsible for performing moderate blood gas testing. Findings include: 1. Based on respiratory personnel records available for review on the day of survey, there were no annual evaluations/competencies performed by the technical consultant on the following TP since the last survey on 7/11/19: TP # 7 - No annual evaluations for 2020 or 2021 TP # 3, #4, #5, #6, #8 - No annual evaluation for 2020 2. Interview with the respiratory

supervisor (TP#7) confirmed the annual evaluation/competencies for TP #3 through #8 available the day of survey had not been documented as performed by the technical consultant.