

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 25D1024743	(X3) Date Survey Completed 09/26/2018
Name of Provider or Supplier Crossroads Family Health Clinic	Street Address, City, State 2427 Proper St, Corinth, MS	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2007	<p>TESTING OF PROFICIENCY TESTING SAMPLES CFR(s): 493.801(b)(1)</p> <p>The samples must be examined or tested with the laboratory's regular patient workload by personnel who routinely perform the testing in the laboratory, using the laboratory's routine methods</p> <p>This STANDARD is not met as evidenced by: Based on surveyor review of proficiency testing (PT) records for all events of 2017 and 1st and 2nd events of 2018, the (CMS) Centers for Medicare & Medicaid Services 209 personnel form and confirmation by laboratory staff at 2:00 pm on 9/26/18, the laboratory failed to rotate the proficiency testing events among all testing personnel responsible for performing patient testing.</p>
D6053	<p>TECHNICAL CONSULTANT RESPONSIBILITIES CFR(s): 493.1413(b)(9)</p> <p>The technical consultant is responsible for evaluating and documenting the performance of individuals responsible for moderate complexity testing at least semiannually during the first year the individual tests patient specimens.</p> <p>This STANDARD is not met as evidenced by: Based on review of laboratory personnel records and the Centers of Medicare and Medicaid Services (CMS) 209 personnel form, the technical consultant failed to evaluate and document the competency of testing personnel #1 and #3 who perform moderate complexity testing, at least semiannually during the first year of employment. Both testing personnel began employment January 2017.</p>
D6067	TESTING PERSONNEL QUALIFICATIONS

CFR(s): 493.1423(b)(4)(ii)

Each individual performing moderate complexity testing must have training to ensure that the individual has-- (A) the skills required for proper specimen collection, including patient preparation, if applicable, labeling, handling, preservation or fixation, processing or preparation, transportation and storage of specimens; (B) the skills required for implementing all standard laboratory procedures; (C) the skills required for performing each test method and for proper instrument use; (D) the skills required for performing preventive maintenance, troubleshooting and calibration procedures related to each test performed; (E) a working knowledge of reagent stability and storage; (F) the skills required to implement the quality control policies and procedures of the laboratory; (G) an awareness of the factors that influence test results; and (H) the skills required to assess and verify the validity of patient test results through the evaluation of quality control sample values prior to reporting patient test results.

This STANDARD is not met as evidenced by:

Based on lack of hematology training documentation available on the day of survey, the laboratory testing personnel listed on the Centers of Medicare and Medicaid Services 209 form as testing personnel #1 through #3 had no documentation of training for performing testing on the Sysmex Poch-100i hematology analyzer. All laboratory personnel expected to perform any moderate complexity testing such as CBC (complete blood count) must have documented training. Both testing personnel #1 and #3 began employment in January 2017.