

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 25D1107864	(X3) Date Survey Completed 12/19/2019
Name of Provider or Supplier Express Care West, Llc	Street Address, City, State 2885 Mccullough Blvd Ste A, Belden, MS	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5437	<p>CALIBRATION AND CALIBRATION VERIFICATION CFR(s): 493.1255(a)</p> <p>Unless otherwise specified in this subpart, for each applicable test system the laboratory must perform and document calibration procedures-- (1) Following the manufacturer's test system instructions, using calibration materials provided or specified, and with at least the frequency recommended by the manufacturer; (2) Using the criteria verified or established by the laboratory as specified in 493.1253(b) (3)-- (2)(i) Using calibration materials appropriate for the test system and, if possible, traceable to a reference method or reference material of known value; and (2)(ii) Including the number, type, and concentration of calibration materials, as well as acceptable limits for and the frequency of calibration; and (3) Whenever calibration verification fails to meet the laboratory's acceptable limits for calibration verification.</p> <p>This STANDARD is not met as evidenced by: Based on review of the Cell Dyn Emerald hematology calibration records from 3/1/18 through the day of survey, 12/19/19 and interview with testing personnel (TP) #2 listed on the CMS (Center for Medicare & Medicaid Services) form at 11:00 am on the day of survey, the laboratory failed to perform calibration on the Boule Medonic M Series hematology analyzer every 6 months as required by the manufacturer. Findings include: 1. Review of the Medonic M Series calibration records revealed calibration was performed at installation 3/1/18 and again on 4/3/19. This exceeds the 6 month mandatory calibration requirement by the manufacturer. 2. Interviews with TP #2 at 11:00 am on 12/19/19 confirmed that calibrations were not performed every 6 months as evidenced by the calibration records available the day of survey.</p>