Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 25D2160281	(X3) Date Survey Completed 09/03/2021
Name of Provider or Supplier Mrh Med Grp-Verona Family Medicine & Urgent Care	**Street Address, City, State** 5024 Raymond Ave, Tupelo, MS	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D6031	LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(13) The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(13) Ensure that an approved procedure manual is available to all personnel responsible for any aspect of the testing process; This STANDARD is not met as evidenced by: Based on review of the manufacturer's procedure manual for the Boule Medonic M Series hematology analyzer, the written laboratory procedure manual and the MRH policy and procedure manual put into use for patient testing, the current laboratory director failed to approve the manuals for use by testing personnel as of the day of survey 9/3/21.