

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 25D2241861	(X3) Date Survey Completed 10/09/2023
Name of Provider or Supplier Ptcoa Consulting - Rolling Fork Ms	Street Address, City, State 29 S 4th St, Rolling Fork, MS	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	The following condition level deficiencies were cited: D2016 - 42 C.F.R. 493.803 Condition: Successful participation, proficiency testing D6000 - 42 C.F.R. 493.1403 Condition: Laboratory Director, moderate complexity
D2016	SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c) (a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history. This CONDITION is not met as evidenced by: Based on surveyor desk review of the laboratory proficiency testing records (graded copies from the American Proficiency Institute and the CASPER report 0153D/0155D from the Centers for Medicare and Medicaid Services data system) on 10/9/2023, the laboratory failed to maintain satisfactory performance in three of four consecutive testing events (2022-Event 3 and 2023-Events 2 & 3) resulting in unsuccessful

	participation in Endocrinology for the analyte Thyroid Stimulating Hormone (TSH). Refer to D2107.
D2107	ENDOCRINOLOGY CFR(s): 493.843(f) Failure to achieve satisfactory performance for the same analyte or test in two consecutive testing events or two out of three consecutive testing events is unsuccessful performance. This STANDARD is not met as evidenced by: Based on surveyor desk review of the laboratory proficiency testing records (graded copies from the American Proficiency Institute and CASPER reports 0153D/0155D from the Centers for Medicare and Medicaid Services data system) on 10/9/2023, the laboratory failed to achieve satisfactory performance in the subspecialty of Endocrinology for the analyte Thyroid Stimulating Hormone (TSH) in three of four consecutive testing events. Findings include: A review of the laboratory records from the American Proficiency Institute (API) and the CMS CASPER reports 0153D /0155D revealed the laboratory scored the following in Endocrinology for the analyte TSH: : Year 2022 - 3rd Event: 40% Year 2023 - 2nd Event: 40% Year 2023 - 3rd Event: 0%
D6000	MODERATE COMPLEXITY LABORATORY DIRECTOR CFR(s): 493.1403 The laboratory must have a director who meets the qualification requirements of 493.1405 of this subpart and provides overall management and direction in accordance with 493.1407 of this subpart. This CONDITION is not met as evidenced by: Based on surveyor desk review of the laboratory proficiency testing records (graded copies from the American Proficiency Institute and CASPER reports 0153D/0155D from the Centers for Medicare and Medicaid Services data system) on 10/9/2023, the laboratory director failed to provide overall management and direction for ensuring Endocrinology (TSH) proficiency testing was tested for three of four events as required under Subpart H. Refer to D6016.
D6016	LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(4)(i) The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(4)(i) Ensure that the proficiency testing samples are tested as required under Subpart H of this part; This STANDARD is not met as evidenced by: Based on surveyor desk review of the laboratory proficiency testing records (graded copies from the American Proficiency Institute and CASPER report 0153D/0155D

from the Centers for Medicare and Medicaid Services data system) on 10/9/2023, the laboratory director failed to ensure Endocrinology (TSH) proficiency testing was tested as required under Subpart H. The laboratory failed to maintain satisfactory performance in three of four consecutive testing events (2022-Event 3 and 2023-Events 2 and 3) resulting in the subsequent unsuccessful performance for Endocrinology (TSH). Refer to D2107.