Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 26D0679494	(X3) Date Survey Completed 10/04/2022
Name of Provider or Supplier Goppert-Trinity Family Care	**Street Address, City, State** 6675 Holmes Rd, Ste 360, Kansas City, MO	

For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D6018	LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(4)(iii) The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(4)(iii) Ensure that all proficiency testing reports received are reviewed by the appropriate staff to evaluate the laboratory's performance and to identify any problems that require corrective action; This STANDARD is not met as evidenced by: Based on review of proficiency testing (PT) for 2020, 2021 and to date September 26, 2022 and interview with the testing personnel (TP) #1, the laboratory director (LD) failed to ensure all PT reports received are reviewed by the appropriate staff to evaluate the laboratory's performance. Findings: 1. Review of 2020 PT reports B and C showed no review by the appropriate staff. 2. Review of 2021 PT reports A, B and C showed no review by the appropriate staff. 3. Review of 2022 PT reports A and B showed no review by the appropriate staff. 4. Interview with the TP #1 on September 26, 2022 at 12:00 PM confirmed the LD failed to ensure all PT reports are reviewed by the appropriate staff to evaluate laboratory's performance.
D6031	LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(13) The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(13) Ensure that an approved procedure manual is available to all

	personnel responsible for any aspect of the testing process; This STANDARD is not met as evidenced by: Based on review of procedures and interview with testing personnel (TP) #1, the laboratory director (LD) failed to ensure an approved procedure manual was available to all personnel. Findings: 1. Review of the KOH, wet mount and urinalysis microscopic procedures showed no LD approval. 2. Interview with TP #1 on September 26, 2022 at 12:00 PM confirmed the LD failed to provide an approved procedure manual was available to all personnel.
D6054	TECHNICAL CONSULTANT RESPONSIBILITIES CFR(s): 493.1413(b)(9) The technical consultant is responsible for evaluating and documenting the performance of individuals responsible for moderate complexity testing at least annually, after the first year. This STANDARD is not met as evidenced by: Based on review of performance evaluations and interview with testing personnel (TP) #1, the technical consultant (TC) failed to evaluate and document performance for one of one TP in 2021. Findings: 1. Review of performance evaluations showed no performance evaluation for TP #1 in 2021. 2. Interview with TP #1 on September 26, 2022 at 12:00 PM confirmed the TC failed to evaluate and document performance for one TP in 2021.