

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 30D0002728	(X3) Date Survey Completed 06/16/2021
Name of Provider or Supplier Concord Hospital - Laconia	Street Address, City, State 80 Highland St, Laconia, NH	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5805	<p>TEST REPORT CFR(s): 493.1291(c)</p> <p>The test report must indicate the following: (c)(1) For positive patient identification, either the patient's name and identification number, or a unique patient identifier and identification number. (c)(2) The name and address of the laboratory location where the test was performed. (c)(3) The test report date. (c)(4) The test performed. (c)(5) Specimen source, when appropriate. (c)(6) The test result and, if applicable, the units of measurement or interpretation, or both. (c)(7) Any information regarding the condition and disposition of specimens that do not meet the laboratory's criteria for acceptability.</p> <p>This STANDARD is not met as evidenced by: Based on record review and staff interview, the laboratory's pathology and cytology slide examination reports failed to include the name and/or the location of the laboratory (Lab A) performing the testing in April, May, and June 2021. Findings include: 1) Review on 6/16/2021 of a pathology report from 4/30/2021 revealed Lab A's name and location was not included on the report. Instead, a different laboratory (Lab B) name and address was documented as performing the professional services. Lab B does not have a CLIA certificate. 2) Review on 6/16/2021 of two cytology reports from May 2021 revealed the laboratory's name (Lab A) was not included on the reports, instead, the name of a different laboratory (Lab B) was listed as performing the slide examination at Lab A's physical location. Lab B does not have a CLIA certificate located at Lab A's location. 3) Interview with the laboratory director (LD) on 6/16/2021 at 9:00 a.m. revealed the pathology slides from finding 1 above were examined under Lab A's CLIA certificate remotely (in accordance with memo QSO-20-21-CLIA) at the location on the report and the cytology slides were examined onsite under Lab A's CLIA certificate. The LD further revealed that</p>

pathology and cytology slides have been examined at both locations since April 2021.
4) Review on 6/16/2021 of the laboratory's test list revealed the laboratory performs 10,144 pathology and cytology tests annually.