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| Statement of Deficiencies | (X1) Provider/Supplier/CLIA Identification Number 30D0087317 | (X3) Date Survey Completed 08/01/2025 |
| Name of Provider or Supplier Feminist Health Center Of Portsmouth | Street Address, City, State 559 Portsmouth Ave, Greenland, NH | |
| For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency. | | |

| (X4) ID Prefix Tag | Summary Statement of Deficiencies |
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| D2016 | <p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on record review, the laboratory (lab) failed to successfully participate in proficiency testing (PT) program for subspecialty ABO/RHO and analyte D (RHO) blood type testing in PT events 1 and 2 of 2025. Findings include: 1. The lab failed to participate in PT events 1 and 2 of 2025 resulting in unsatisfactory performance. Refer to D2155. 2. The lab failed to achieve satisfactory performance in 2 consecutive PT events 1 and 2 of 2025 resulting in unsuccessful PT performance for the analyte D (RHO). Refer to D2162. 3. The lab failed to achieve an overall satisfactory performance score in 2 consecutive PT events 1 and 2 of 2025 resulting in unsuccessful PT performance for subspecialty ABO/RHO blood typing. Refer to D2163.</p> |

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| <p>D2155</p> | <p>ABO GROUP AND D(RHO) TYPING CFR(s): 493.859(c)</p> <p>(c) Failure to participate in a testing event is unsatisfactory performance and results in a score of 0 for the testing event. Consideration may be given to those laboratories failing to participate in a testing event only if-- (1) Patient testing was suspended during the time frame allotted for testing and reporting proficiency testing results; (2) The laboratory notifies the inspecting agency and the proficiency testing program within the time frame for submitting proficiency testing results of the suspension of patient testing and the circumstances associated with failure to perform tests on proficiency testing samples; and (3) The laboratory participated in the previous two proficiency testing events.</p> <p>This STANDARD is not met as evidenced by: Based on record review, the laboratory (lab) failed to obtain satisfactory proficiency testing (PT) scores for D (RHO) in PT events 1 and 2 of 2025. Findings include: 1. Review on 8/1/2025 of the lab's AAB/MLE PT results for events 1 and 2 of 2025 revealed the lab failed to submit results in both events for D (RHO) blood type testing to AAB/MLE PT company resulting in a 0% analyte score for each PT event. 2. Review on 8/1/2025 of CASPER report 0155D confirmed the lab obtained unsatisfactory scores of 0% for D (RHO) blood type testing in both AAB/MLE PT events 1 and 2 of 2025.</p> |
| <p>D2162</p> | <p>ABO GROUP AND D(RHO) TYPING CFR(s): 493.859(f)</p> <p>(f) Failure to achieve satisfactory performance for the same analyte in two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.</p> <p>This STANDARD is not met as evidenced by: Based on record review, the laboratory (lab) obtained unsatisfactory analyte scores for D (RHO) blood typing in consecutive proficiency testing (PT) events 1 and 2 of 2025 resulting in unsuccessful PT performance for analyte D (RHO). Findings include: 1. Review on 8/1/2025 of the lab's AAB/MLE PT results for events 1 and 2 of 2025 revealed the lab failed to submit results in both events for D (RHO) blood type testing to AAB/MLE PT company resulting in a 0% analyte score for the two consecutive PT events. 2. Review on 8/1/2025 of CASPER report 0155D confirmed the lab obtained unsatisfactory scores of 0% for D (RHO) blood type testing in both AAB/MLE PT events 1 and 2 of 2025.</p> |
| <p>D2163</p> | <p>ABO GROUP AND D(RHO) TYPING CFR(s): 493.859(g)</p> <p>(g) Failure to achieve an overall testing event score of satisfactory for two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.</p> <p>This STANDARD is not met as evidenced by: Based on record review, the laboratory (lab) obtained overall unsatisfactory</p> |

performance scores for D (RHO) blood typing in consecutive proficiency testing (PT) events 1 and 2 of 2025 resulting in unsuccessful PT performance for the overall subspecialty ABO/RHO. Findings include: 1. Review on 8/1/2025 of the lab's AAB /MLE PT results for events 1 and 2 of 2025 revealed D(RH) (RHO) testing was the only immunohematology test listed for the lab and no results were submitted to AAB /MLE PT company resulting in a 0% analyte score for both events and a 0% overall score for subspecialty ABO/RHO blood typing. 2. Review on 8/1/2025 of CASPER report 0155D confirmed the lab obtained an overall unsatisfactory score for both AAB /MLE PT events 1 and 2 of 2025 for ABO/RHO blood typing.