

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  30D0652812	<b>(X3) Date Survey Completed</b>  06/29/2021
<b>Name of Provider or Supplier</b>  New Hampshire Public Health Lab	<b>Street Address, City, State</b>  29 Hazen Dr, Concord, NH	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D2016</b>	<p><b>SUCCESSFUL PARTICIPATION</b> CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on a proficiency testing desk review, the laboratory failed to successfully participate in proficiency testing for the subspecialty of Virology. Refer to D2064 and 2057.</p>
<b>D2057</b>	<p><b>VIROLOGY</b> CFR(s): 493.831(b)</p> <p>Failure to participate in a testing event is unsatisfactory performance and results in a score of 0 for the testing event. Consideration may be given to those laboratories</p>

failing to participate in a testing event only if-- (1) Patient testing was suspended during the time frame allotted for testing and reporting proficiency testing results; (2) The laboratory notifies the inspecting agency and the proficiency testing program within the time frame for submitting proficiency testing results of the suspension of patient testing and the circumstances associated with failure to perform tests on proficiency testing samples; and (3) The laboratory participated in the previous two proficiency testing events.

This STANDARD is not met as evidenced by:  
Based on review of the laboratory's graded proficiency testing (PT) results from the College of American Pathologists (CAP) and interview with the PT program provider, the laboratory failed to achieve successful performance for subspecialty of Virology, in two out of three testing events. Findings include: 1. Record review conducted on 06/29/2021 of CAP 2020 and 2021 PT results for the Infectious Disease Respiratory (IDR) Panel revealed the laboratory received a score of 0% for the 3rd event in 2020 (IDR-C) and a score of 0% for the 1st event in 2021 (IDR-A). 2. Interview with the CAP PT provider on 06/26/2021 at 1:45 pm confirmed the laboratory failed to participate in the 2020 3rd and the 2021 1st events. The interview further revealed that the laboratory failed to notify the CAP PT Program regarding their inability to participate in both PT events.

**D2064**

**VIROLOGY**  
CFR(s): 493.831(e)

Failure to achieve an overall testing event score of satisfactory performance for two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:  
Based on review of the laboratory's graded proficiency testing (PT) results from the College of American Pathologists (CAP) and interview with the PT program provider, the laboratory failed to achieve successful performance for subspecialty of Virology, in two out of three testing events. Findings include: 1. Record review conducted on 06/29/2021 of CAP 2020 and 2021 PT results for the Infectious Disease Respiratory (IDR) Panel revealed the laboratory received a score of 0% for the 3rd event in 2020 (IDR-C) and a score of 0% for the 1st event in 2021 (IDR-A). 2. Interview with the CAP PT provider on 06/26/2021 at 1:45 pm confirmed the laboratory failed to participate in the 2020 3rd and the 2021 1st events. The interview further revealed that the laboratory failed to notify the CAP PT Program regarding their inability to participate in both PT events.