

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 30D0652824	(X3) Date Survey Completed 08/11/2021
Name of Provider or Supplier Upper Connecticut Valley Hospital	Street Address, City, State 181 Corliss Ln, Colebrook, NH	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5445	<p>CONTROL PROCEDURES CFR(s): 493.1256(d)(1)(2)(g)</p> <p>Unless CMS Approves a procedure, specified in Appendix C of the State Operations Manual (CMS Pub. 7), that provides equivalent quality testing, the laboratory must-- (d)(1) Perform control procedures as defined in this section unless otherwise specified in the additional specialty and subspecialty requirements at 493.1261 through 493.1278. (d)(2) For each test system, perform control procedures using the number and frequency specified by the manufacturer or established by the laboratory when they meet or exceed the requirements in paragraph (d)(3) of this section. (g) The laboratory must document all control procedures performed.</p> <p>This STANDARD is not met as evidenced by: Based on record review and staff interview, the laboratory's hematology control procedure for fibrin degradation products, collectively known as D-Dimer, failed to include instruction to perform two levels of control testing every 8 hours for the laboratory's nonmanual coagulation test system in 2019, 2020, and 2021. Findings include: 1) Review on 8/10/2021 of "Internal and External QC/QI Program" procedure, last revised July 2019, revealed instruction to perform two levels of D-Dimer controls every 24 hours of testing. The laboratory did not develop an individualized quality control plan (IQCP) to support the alternative control procedures. 2) Interview on 8/10/2021 at 10:25 a.m. with the Staff A (testing personnel) confirmed the laboratory did not develop an IQCP to support the frequency of D-Dimer control testing outlined in the procedure.</p>