

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 30D0920300	(X3) Date Survey Completed 06/02/2022
Name of Provider or Supplier Saco River Medical Group Pc	Street Address, City, State 7 Greenwood Ave, Conway, NH	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D6051	<p>TECHNICAL CONSULTANT RESPONSIBILITIES CFR(s): 493.1413(b)(8)(v)</p> <p>The procedures for evaluation of the competency of the staff must include, but are not limited to assessment of test performance through testing previously analyzed specimens, internal blind testing samples or external proficiency testing samples.</p> <p>This STANDARD is not met as evidenced by: Based on record review and staff interview, the Technical Consultant (TC) failed to perform competency assessments annually for 5 of 14 Hematology testing personnel in 2021. Findings include: 1. Review of personnel records revealed annual competency assessments for 5 of 14 testing personnel performing complete blood counts (CBC) did not include an evaluation of test performance in 2021. 2. Interview on 6/2/2022 at 10:45 a.m. with the 2 TCs revealed participation in proficiency testing was used to evaluate test performance and confirmed 5 of 14 testing personnel did not participate in proficiency testing in 2021. The TCs further revealed there was no other method in place to evaluate test performance.</p>
D6053	<p>TECHNICAL CONSULTANT RESPONSIBILITIES CFR(s): 493.1413(b)(9)</p> <p>The technical consultant is responsible for evaluating and documenting the performance of individuals responsible for moderate complexity testing at least semiannually during the first year the individual tests patient specimens.</p> <p>This STANDARD is not met as evidenced by: Based on record review and staff interview, the Technical Consultant (TC) failed to perform competency assessments semiannually for 1 of 1 new Hematology testing personnel in 2021 and 2022. Findings include: 1. Review of personnel records</p>

revealed 1 (TP1) new testing personnel performing complete blood counts (CBC) beginning March 2021. Further review of TP1's personnel record revealed a competency assessment was performed in January 2022. There was no documentation of another semiannual competency assessment between March 2021 and March 2022.

2. Interview on 6/2/2022 at 10:45 a.m. with the TCs confirmed there was only 1 semiannual competency assessment for TP1 conducted in the first year of CBC testing.