

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  30D1081393	<b>(X3) Date Survey Completed</b>  03/13/2026
<b>Name of Provider or Supplier</b>  Elliot Hospital Point Of Care Testing	<b>Street Address, City, State</b>  1 Elliot Way, Manchester, NH	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D6029</b>	<p><b>LABORATORY DIRECTOR RESPONSIBILITIES</b> CFR(s): 493.1407(e)(11)</p> <p>(e)(11) Ensure that prior to testing patients specimens, all personnel have the appropriate education and experience, receive the appropriate training for the type and complexity of the services offered, and have demonstrated that they can perform all testing operations reliably to provide and report accurate results;</p> <p>This STANDARD is not met as evidenced by: Based on review of new testing personnel records from 2024, 2025, and 2026 and interview with the laboratory's Human Resources Compliance Program Manager (HR1), , the laboratory director (LD) failed to ensure educational qualifications were met for 1 (TP1) out of 36 new personnel records reviewed for 2024, 2025, and 2026. Cross reference D6063 and D6065.</p>
<b>D6053</b>	<p><b>TECHNICAL CONSULTANT RESPONSIBILITIES</b> CFR(s): 493.1413(b)(9)</p> <p>(b)(9) Evaluating and documenting the performance of individuals responsible for moderate complexity testing at least semiannually during the first year the individual tests patient specimens.</p> <p>This STANDARD is not met as evidenced by: Based on review of 10 new testing personnel records from 2024, 2025, and 2026 and interview with the technical consultants (TC1, and TC2), the technical consultants failed to ensure 2 of 2 new testing personnel testing for greater than one year were assessed for competency semiannually in their first year of testing. Findings include: 1. Review on 3/12/2026 of 10 new testing personnel records from 2024, 2025, and 2026 revealed two testing personnel have been performing testing for at least one</p>

year. Further review revealed 1 (TP2) of 2 testing personnel testing greater than one year failed to be assessed for competency semiannually within the first year; TP2 completed training in 7/11/2024, was assessed for competency on 2/12/2025 and again on 3/6/2026. TP2 failed to have a second competency assessment before July 2025. 2. Review on 3/12/2026 of patient test records from 7/12/2025 through 3/6/2026 revealed TP2 performed routine chemistry and hematology testing on 2 patients. 2. Interview on 3/12/2026 at 1:30 p.m. with TC1 and TC2 confirmed the above findings.

**D6063**

**LABORATORY TESTING PERSONNEL**  
CFR(s): 493.1421

The laboratory must have a sufficient number of individuals who meet the qualification requirements of 493.1423, to perform the functions specified in 493.1425 for the volume and complexity of tests performed.

This CONDITION is not met as evidenced by:  
Based on review of new testing personnel records from 2024, 2025, and 2026 and interview with the laboratory's Human Resources Compliance Program Manager (HR1), 1 out of 36 new testing personnel records reviewed failed to meet educational qualification requirements. Refer to D6065.

**D6065**

**TESTING PERSONNEL QUALIFICATIONS**  
CFR(s): 493.1423(b)(1)(2)(3)(4)(i)

(b) Meet one of the following requirements: (b)(1) Be a doctor of medicine or doctor of osteopathy licensed to practice medicine or osteopathy in the State in which the laboratory is located; or (b)(2) Have earned a doctoral, master's, or bachelor's degree in a chemical, biological, clinical or medical laboratory science, or medical technology, or nursing from an accredited institution; or (b)(3) Meet the requirements in 493.1405(b)(3)(i)(B), (b)(4)(i)(B), (b)(4)(i)(C) or (b)(5)(i)(B); or (b)(4) Have earned an associate degree in a chemical, biological, clinical or medical laboratory science, or medical laboratory technology or nursing from an accredited institution; or (b)(5) Be a high school graduate or equivalent and have successfully completed an official military medical laboratory procedures course of at least a duration of 50 weeks and have held the military enlisted occupational specialty of Medical Laboratory Specialist (Laboratory Technician); or (b)(6)(i) Have earned a high school diploma or equivalent; and

This STANDARD is not met as evidenced by:  
Based on review of new testing personnel records from 2024, 2025, and 2026 and interview with the laboratory's Human Resources Compliance Program Manager (HR1), 1 out of 36 new testing personnel records reviewed failed to meet educational qualification requirements. Findings include: 1. Review on 3/12/2026 of 36 new testing personnel records from 2024, 2025, and 2026 revealed 1 testing personnel (TP1) of 36 personnel records reviewed failed to include documentation of educational qualifications from an accredited institution. Further review revealed only TP1 had an education from a foreign institution and TP1's personnel record failed to include an evaluation of TP1's credentials to determine the equivalency of their education to an education obtained in the United States (U.S.). TP1 was the only

personnel reviewed who had a foreign education. 2. Interview on 3/12/2026 at 9:00 a. m. with HR1 revealed an evaluation of TP1's foreign education was not performed to determine the U.S. equivalency.