

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 30D2081229	(X3) Date Survey Completed 05/15/2018
Name of Provider or Supplier Convenientmd Urgent Care - Exeter	Street Address, City, State 1 Portsmouth Ave, Stratham, NH	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5221	<p>EVALUATION OF PROFICIENCY TESTING PERFORMANCE CFR(s): 493.1236(d)</p> <p>All proficiency testing evaluation and verification activities must be documented.</p> <p>This STANDARD is not met as evidenced by: Based on record review and staff interview, the laboratory failed to maintain documentation for evaluation activities following an unacceptable hematology proficiency testing (PT) score in 2017. Findings include: 1) Review on 5/15/18 of hematology PT records revealed in "2017 Hematology/Coagulation - 2nd Event" the laboratory received an unacceptable score for one out of five white blood count (WBC) PT samples. The laboratory could not provide documentation that the laboratory investigated and provided corrective action for the unacceptable result as part of their evaluation of results. 2) Interview on 5/15/18 at approximately 10:45 a.m. with the laboratory director (LD) revealed the laboratory repeated the PT sample after receiving the unacceptable result and it was within the acceptable range provided by the PT company. The LD confirmed the laboratory was not able to provide documentation of the repeat analysis.</p>