

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 30D2103918	(X3) Date Survey Completed 05/09/2022
Name of Provider or Supplier Convenientmd, Llc	Street Address, City, State 565 Amherst St, Nashua, NH	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on review of proficiency testing (PT) data report (CASPER Report 155), graded results from American Proficiency Institute (API), and staff interview, the laboratory failed to successfully participate in PT for the specialty of Hematology. The laboratory had unsatisfactory scores for the 2nd event in 2021 and 1st event in 2022. Refer to D2131.</p>
D2131	<p>HEMATOLOGY CFR(s): 493.851(g)</p>

Failure to achieve an overall testing event score of satisfactory performance for two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on review of proficiency testing (PT) data report (CASPER Report 155), graded results from American Proficiency Institute (API), and staff interview, the laboratory failed to achieve satisfactory performance white blood blood cell differentials in the 2nd event in 2021 and 1st event in 2022. Findings include: 1. Desk review conducted on 5/9/2022 of the CASPER Report 155 and graded results from API revealed the laboratory obtained the following unsatisfactory scores: API 2021 2nd Event White Blood Cell Differential 73% API 2022 1st Event White Blood Cell Differential 0% 2. Interview on 5/9/2022 at 8:00 a.m. with the Technical Consultant confirmed the laboratory's unsuccessful PT participation in the events listed above.