

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 32D2055145	(X3) Date Survey Completed 07/25/2018
Name of Provider or Supplier Optumcare New Mexico Llc Journal Center Urgent	Street Address, City, State 5150 Journal Center Blvd Ne, Albuquerque, NM	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	The following deficiency was cited as the result of a recertification survey on July 25, 2018 for 42 CFR part 493 Laboratory Requirements.
D2007	<p>TESTING OF PROFICIENCY TESTING SAMPLES CFR(s): 493.801(b)(1)</p> <p>The samples must be examined or tested with the laboratory's regular patient workload by personnel who routinely perform the testing in the laboratory, using the laboratory's routine methods</p> <p>This STANDARD is not met as evidenced by: Based on the review of proficiency test records, CMS Laboratory Personnel Report Form 209, personnel records and interview with the technical consultant, the laboratory failed to rotate the proficiency testing samples among all testing personnel. Findings are: A. Review of the CMS Laboratory Personnel Report Form 209 indicated 8 current testing personnel (TP #1-7 and #9) in the laboratory. B. Review of personnel records indicated 7 (TP #1- TP #7) of the current employees worked in the laboratory in 2017 and 4 (TP #2, TP #4 - TP #7) in 2016. C. Review of the 2016-2018 Troponin proficiency testing records revealed the following: 1. The samples for 2 of 3 test events (1 & 2) 2016 were tested by TP #7. 2. The samples for 2 of 3 test events (1 & 2) 2017 were tested by TP #7. 3. The samples for 2 of 2 test events in 2018 were tested by TP #7. 4. There were no records indicating participation in troponin proficiency testing for TP #1, TP #2, TP #4, TP #5, or TP #6. D. The technical consultant confirmed during the exit conference on 07/25/2018 at 12:15 pm that she was aware of this deficient practice.</p>