

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 32D2207990	(X3) Date Survey Completed 02/01/2023
Name of Provider or Supplier New Mexico Urgent Care Walk-In Clinic Llc	Street Address, City, State 3111 Eubank Blvd Ne, Albuquerque, NM	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	An unannounced onsite complaint investigation was conducted February 1, 2023. The complaint was unsubstantiated with a standard level deficiency.
D1001	<p>CERTIFICATE OF WAIVER TESTS CFR(s): 493.15(e)</p> <p>Laboratories eligible for a certificate of waiver must-- (1) Follow manufacturers' instructions for performing the test; and (2) Meet the requirements in subpart B, Certificate of Waiver, of this part.</p> <p>This STANDARD is not met as evidenced by:</p> <p>I. Based on direct observation, review of manufacturer's instructions, laboratory record review, and confirmed in staff interview, the laboratory failed to define acceptable storage criteria according to manufacturer's instructions for 5 of 5 months (09/2022 - 01/2023). Findings included: 1. During a tour of the laboratory on 02/01/2023 at 09:45 am, the following test kits were observed stored in three different areas: a. Front laboratory storage: 2 boxes Henry Schein Urispec 11-way urinalysis test strips; Lot Number: 65238; Expiration Date: 2024-10-31. b. Back laboratory storage: 1 box Henry Schein One Step (+) Ultra Mono Test Kit; Lot Number: 06221103; Expiration Date: 2023-02-28. c. Covid room storage: 7 boxes Status Flu A&B; Lot Number: 442F31A; Expiration Date: 2026-06-30. 12 boxes Sienna COVID-19 Antigen Rapid Test Cassette; Lot Number: 22011506; Expiration Date: 2023-01-14. 2. Review of the manufacturer's storage instructions for the observed kits revealed the following storage requirements: a. Front laboratory storage: Henry Schein Urispec 11-way urinalysis test strips Storage and Stability: "39F - 86F (4C - 30C)." b. Back laboratory storage: Henry Schein One Step (+) Ultra Mono Test Kit Storage and Stability: "59F - 86F (15C - 30C)". c. Covid room storage: Status Flu A&B Storage and Stability: "35F - 86F (2C - 30C)." Sienna COVID-19 Antigen Rapid Test Cassette Storage and Stability: "36F - 86F (2C - 30C)". 3. Review of laboratory's temperature record logs showed the following results: a. Front laboratory: 1. September 2022: No</p>

acceptable temperature range documented on the log. 2. October 2022: No acceptable temperature range documented on the log. 3. November 2022: No acceptable temperature range documented on the log. 4. December 2022: No acceptable temperature range documented on the log. 5. January 2023: No acceptable temperature range documented on the log. b. Back laboratory: 1. October 2022: No acceptable temperature range documented on the log. 2. November 2022: No acceptable temperature range documented on the log. 3. December 2022: No acceptable temperature range documented on the log. c. Covid room: 1. September 2022: No acceptable temperature range documented on the log. 2. October 2022: No acceptable temperature range documented on the log. 3. November 2022: No acceptable temperature range documented on the log. 4. December 2022: No acceptable temperature range documented on the log. 5. January 2023: No acceptable temperature range documented on the log. 4. During an interview on 02/01/2023 at 09:50 am in the office, after review of the above findings, the facility medical assistant confirmed the results. II. Based on laboratory record review and confirmed in staff interview, the laboratory failed to ensure temperatures met specifications according to manufacturer's instructions for 159 of 458 days (09/2022 - 01/2023). Findings included: 1. Review of the laboratory temperature logs revealed the following dates when documented temperatures exceeded the manufacturer's specifications: a. Back laboratory: Date: 11/11/2022 Recorded temperature: 58.5F Acceptable range: 59F - 86F for the Henry Schein One Step (+) Ultra Mono Test Kit per manufacturer's instructions. b. Back laboratory: Date: 12/16/2022 Recorded temperature: 57.6F Acceptable range: 59F - 86F for the Henry Schein One Step (+) Ultra Mono Test Kit per manufacturer's instructions. 2. Review of the laboratory temperature logs revealed the following dates the laboratory failed to document room temperatures: a. Front laboratory: 1. September 2022: 09/01/2022 - 09/20/2022. 2. October 2022: 10/06/2022, 10/11/2022, 10/12/2022, 10/16/2022, and 10/30/2022. 3. November 2022: 11/13/2022 and 11/20/2022. 4. December 2022: 12/21/2022 and 12/25/2022. 5. January 2023: 01/08/2023, 01/11/2023, 01/12/2023, 01/15/2023, 01/18/2023, and 01/26/2023. b. Back laboratory: 1. September 2022: 09/01/2022 - 09/20/2022. 2. October 2022: 10/11/2022 and 10/14/2022 - 10/16/2022. 3. November 2022: 11/06/2022, 11/13/2022, 11/20/2022, 11/23/2022, 11/24/2022, 11/26/2022, and 11/27-2022. 4. December 2022: 12/01/2022, 12/17/2022, 12/18/2022, 12/21/2022, 12/22/2022, and 12/31/2022. c. Covid room: 1. September 2022: 09/01/2022 - 09/04/2022, 09/09/2022 - 09/11/2022, 09/15/2022 - 09/18/2022, and 09/22/2022 - 09/30/2022. 2. September 2022 (2): 09/01/2022 - 09/20/2022, 09/24/2022, and 09/25/2022. 3. October 2022: 10/06/2022, 10/11/2022, 10/12/2022, and 10/16/2022. 4. November 2022: 11/03/2022, 11/13/2022, 11/20/2022, 11/23/2022, 11/24/2022, 11/25/2022, and 11/27/2022. 5. December 2022: 12/01/2022, 12/21/2022, and 12/25/2022. 6. January 2023: 01/18/2023 and 01/31/2023. NOTE: The laboratory operated seven days a week. 3. During an interview on 02/01/2023 at 09:50 am in the office, after review of the above findings, the facility medical assistant confirmed the results.