

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 33D0667934	(X3) Date Survey Completed 04/14/2026
Name of Provider or Supplier Optum Medical Care Pc	Street Address, City, State 575 Underhill Blvd, Suite 310, Syosset, NY	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	Based on a Proficiency Testing (PT) desk review survey performed on April 14, 2026, the laboratory was found to be out of compliance based on the following CONDITION LEVEL DEFICIENCIES: D2016 - 42 C.F.R. 493.803 Condition: Successful participation. D6000 - 42 C.F.R. 493.1403 Condition: Laboratory Director, moderate complexity.
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on review of Centers for Medicare & Medicaid Services (CMS) PT Certification and Survey Provider Enhanced Reporting system (CASPER 0155D), College of American Pathologists (CAP) PT summary reports, the laboratory failed to</p>

	<p>successfully participate in the CMS approved PT program for two out of three consecutive testing events in the Hematology specialty for the Red Blood Cell (RBC), Hematocrit (HCT) (Non-Waived), and Hemoglobin (HGB) (Non-Waived) test analytes in 2025 and 2026 resulting in unsuccessful performance. Refer to D2130.</p>
<p>D2130</p>	<p>HEMATOLOGY CFR(s): 493.851(f)</p> <p>(f) Failure to achieve satisfactory performance for the same analyte in two consecutive events or two out of three consecutive testing events is unsuccessful performance.</p> <p>This STANDARD is not met as evidenced by: Based on CMS PT CASPER 0155D and CAP summary reports from 2025 and 2026, the laboratory failed to achieve satisfactory performance (80% or greater) for two out of three consecutive testing events in the Hematology specialty for the analytes RBC, HCT (Non-Waived), and HGB (Non-Waived). FINDINGS: a. A review of the CASPER 155 report revealed the following unsatisfactory scores: 1. RBC Test Analyte: 2025 Third Event = 0% 2026 First Event = 60% 2. HCT (Non-Waived) Test Analyte: 2025 Third Event = 0% 2026 First Event = 60% 3. HGB (Non-Waived) Test Analyte: 2025 Third Event = 0% 2026 First Event = 60% b. A review of the PT scores from CAP (2025 and 2026) confirmed the above test event findings.</p>
<p>D6000</p>	<p>MODERATE COMPLEXITY LABORATORY DIRECTOR CFR(s): 493.1403</p> <p>The laboratory must have a director who meets the qualification requirements of 493.1405 of this subpart and provides overall management and direction in accordance with 493.1407 of this subpart.</p> <p>This CONDITION is not met as evidenced by: Based on review of CMS PT CASPER 0155D and CAP summary reports from 2025 and 2026, the Laboratory Director (LD) failed to provide overall management and direction of the laboratory services. Refer to D6016.</p>
<p>D6016</p>	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(4)(i)</p> <p>(e)(4)(i) The proficiency testing samples are tested as required under Subpart H of this part;</p> <p>This STANDARD is not met as evidenced by: Based on review of CMS PT CASPER 0155D and CAP 2025-3 and 2026-1 summary reports, the LD failed to ensure successful participation in a CMS-approved PT program. Refer to D2130.</p>