

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  34D0237824	<b>(X3) Date Survey Completed</b>  09/17/2019
<b>Name of Provider or Supplier</b>  White Oak Family Physicians, Pa	<b>Street Address, City, State</b>  550 White Oak Street, Asheboro, NC	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D6004</b>	<p><b>LABORATORY DIRECTOR RESPONSIBILITIES</b> CFR(s): 493.1407(a)(b)</p> <p>The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (a) The laboratory director, if qualified, may perform the duties of the technical consultant, clinical consultant, and testing personnel, or delegate these responsibilities to personnel meeting the qualifications of 493.1409, 493.1415, and 493.1421, respectively. (b) If the laboratory director reappoints performance of his or her responsibilities, he or she remains responsible for ensuring that all duties are properly performed.</p> <p>This STANDARD is not met as evidenced by: Based on review of the laboratory's policies and procedures, review of personnel records, and interview with the laboratory supervisor 9/17/19, the laboratory director failed to ensure technical consultant duties were performed by personnel meeting the qualification requirements for technical consultant. Findings: The laboratory's "LAB TESTING PERSONNEL COMPETENCY POLICY" states "The Lab Supervisor is responsible for training, the semi-annual, and the annual competency evaluation for each employee that performs lab testing. The Lab Director will sign off on each employee's training when it is completed and competency is established. ..." Review of personnel records revealed: 1. The laboratory supervisor has an associate degree in medical laboratory technology and does not meet the requirements to serve as technical consultant. 2. One of the duties listed on the laboratory supervisor's job description was "Provide annual evaluation and competency to all testing personnel." 3. The laboratory supervisor performed the competency evaluations for TP #2 and TP #3 and the laboratory director. During interview at approximately 11:20 a.m., the laboratory supervisor confirmed that she performed the competency evaluations and the laboratory director signed off on them.</p>