

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  34D0692719	<b>(X3) Date Survey Completed</b>  03/18/2025
<b>Name of Provider or Supplier</b>  Cleveland County Health Department	<b>Street Address, City, State</b>  Cleveland County Public Health Center, Shelby, NC	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D5209</b>	<p>PERSONNEL COMPETENCY ASSESSMENT POLICIES CFR(s): 493.1235</p> <p>As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency.</p> <p>This STANDARD is not met as evidenced by: Based on review of the laboratory's policies and procedures, review of personnel records, and interview with TC (technical consultant) #2 on 3/18/25, the laboratory failed to follow their policy for evaluating the competency of testing personnel and failed to document the performance of a technical consultant competency evaluation for TC #2. Findings: Review of the laboratory's "Training/Orientation of Laboratory Personnel and Competency Assessment for Testing Personnel" policy revealed "... PROCEDURE: ...4. Competency assessments will include: a. Direct observation of routine test performance including preparation, handling, processing and testing. ... d. Direct observation of performance of instrument maintenance. ..." Review of personnel records for TC #2 revealed TC #1 had signed off on the technical competency evaluations for TC #2 performed in 2023 and 2024. The evaluation for 2023 was performed 4/28/23, and TC #1 signed off 8/16/23. The evaluation for 2024 was performed 4/30/24, and TC #1 signed off 5/2/24. During interview at approximately 11:55 a.m., TC #2 confirmed that TC #1 had not been onsite during the evaluations to directly observe her routine test performance or the performance of maintenance. TC #2 also confirmed she had not been evaluated for her TC duties.</p>