

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  34D0936443	<b>(X3) Date Survey Completed</b>  07/19/2018
<b>Name of Provider or Supplier</b>  Cpn, Inc Db a Ah Pc Riverbend Family Practice -	<b>Street Address, City, State</b>  215 South Main Street, Mount Holly, NC	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D5807</b>	<p>TEST REPORT CFR(s): 493.1291(d)</p> <p>Pertinent "reference intervals" or "normal" values, as determined by the laboratory performing the tests, must be available to the authorized person who ordered the tests and, if applicable, the individual responsible for using the test results.</p> <p>This STANDARD is not met as evidenced by: Based on review of four random patient test reports (MRN 35467, 1165245, 1337744, 551897) and interview with TP (testing personnel) 7/19/18, the laboratory's test reports did not include a reference range for the WBC (white blood cell) count. Review of four random patient WBC count test reports (MRN 35467, 1165245, 1337744, 551897) printed from the electronic medical records system revealed the reference range was listed on four of four test reports as [10]. The test reports did not include a footnote or comment to indicate the meaning of [10]. During interview at approximately 12:45 p.m., TP #1 stated that reference ranges were available in the charting screen area of the electronic medical record used to enter patient test results. She stated she was unaware the reference ranges for WBC count were not available on the test report.</p>