

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b> 34D0974790	<b>(X3) Date Survey Completed</b> 04/22/2021
<b>Name of Provider or Supplier</b> Outer Banks Health Family Medicine- Avon	<b>Street Address, City, State</b> 40894 Nc Highway 12, Avon, NC	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D5209</b>	<p><b>PERSONNEL COMPETENCY ASSESSMENT POLICIES</b> CFR(s): 493.1235</p> <p>As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency.</p> <p>This STANDARD is not met as evidenced by: Based on review of the laboratory's policies and procedures, review of personnel records, and interview with the technical consultant 4/22/21, the laboratory failed to establish and follow written policies and procedures for evaluating the competency of providers who perform microscopic procedures. Findings: The laboratory procedure manual did not include a written policy or procedure for evaluating the competency of providers which described how competency evaluations are conducted, the criteria used, and how unacceptable evaluations are handled. Review of personnel records revealed there were no competency evaluations available for 3 of 3 providers who perform urine sediment, vaginal wet prep, and KOH (potassium hydroxide) microscopic examinations. During interview at approximately 11:05 a.m., the technical consultant confirmed the laboratory did not have a written competency evaluation policy for providers and she verified that provider competency had not been evaluated during 2019, 2020, or 2021.</p>