

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 34D0982204	(X3) Date Survey Completed 06/28/2021
Name of Provider or Supplier Novant Health Surry Medical Associates	Street Address, City, State 865 Westlake Drive, Mt Airy, NC	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D6053	<p>TECHNICAL CONSULTANT RESPONSIBILITIES CFR(s): 493.1413(b)(9)</p> <p>The technical consultant is responsible for evaluating and documenting the performance of individuals responsible for moderate complexity testing at least semiannually during the first year the individual tests patient specimens.</p> <p>This STANDARD is not met as evidenced by: Based on review of personnel records and interview with the TC (technical consultant) 6/28/21, the TC failed to perform and document the semiannual competency for 1 of 3 testing personnel (TP #3) as required during the first year of testing patients. Review of personnel records revealed TP #3 was trained in July 2020. TP #3's only competency evaluation was documented in June 2021, approximately 11 months later. During interview at approximately 10:55 a.m., the TC confirmed that TP #3's only competency evaluation was performed in June 2021. She stated the lab had a change in technical consultants and the competency evaluation was not performed when it should have been.</p>