Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 34D1015919	(X3) Date Survey Completed 11/16/2021
Name of Provider or Supplier Carolina Mountain Internal Medicine	**Street Address, City, State** 902 Fleming Street, Suite C, Hendersonville, NC	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5807	TEST REPORT CFR(s): 493.1291(d) Pertinent "reference intervals" or "normal" values, as determined by the laboratory performing the tests, must be available to the authorized person who ordered the tests and, if applicable, the individual responsible for using the test results. This STANDARD is not met as evidenced by: Based on review of laboratory procedures, review of manual test report form, and interview with office manager 11/16/21, the laboratory failed to include reference intervals on the manual test report form for urine microscopic testing. Findings: Review of the laboratory's procedure revealed the laboratory had established reference intervals for urine microscopy. For example, the "Urine Microscopy" procedure stated, "Normal results include: Red blood cells: 0-3/ hpf(high power field)(unless menstrual contamination) White blood cells: 0-5 /hpf Epithelial cells: 5-10 / hpf Casts: absent Bacteria: absent(on fresh specimens) Yeast: absent Parasites: absent Trichomonas: absent Mucous: not clinically significant" Review of a manual patient test report example showed the test report had a place to enter microscopic results under Urinalysis, but did not include reference intervals for the urine microscopic exam. At approximately 12 p.m., the office manager confirmed the laboratory is only using paper charts and they would give a copy of the manual test report to patients during physical exams for the Urinalysis and microscopic testing only.