

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b> 34D1053042	<b>(X3) Date Survey Completed</b> 12/01/2021
<b>Name of Provider or Supplier</b> Generations Family Practice DbA	<b>Street Address, City, State</b> 1309 Lees Chapel Road, Greensboro, NC	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D3000</b>	Based on review of 2020 and 2021 SARS-CoV-2 test records and interview with the TC (technical consultant) 12/1/21, the laboratory failed to report negative SARS-CoV-2 test results to state or local public health authorities as required. Findings: Review of 2020 and 2021 SARS-CoV-2 test records revealed the laboratory started performing COVID testing on 12/17/20. Review of 2020 and 2021 SARS-CoV-2 records revealed the laboratory failed to report approximately 383 negative SARS-CoV-2 test results to state or local public health authorities on 136 days of testing from 12/17/20 through 10/27/21 as described below: 1. December 17-31, 2020 - 65 negative results not reported on 13 days of testing; 2. January 2021 - 104 negative results not reported on 28 days of testing; 3. February 2021 - 35 negative results not reported on 19 days of testing; 4. March 2021 - 29 negative results not reported on 20 days of testing; 5. April 2021 - 27 negative results not reported on 18 days of testing; 6. May 2021 - 7 negative results not reported on 7 days of testing; 7. June 2021 - 14 negative results not reported on 7 days of testing; 8. July 2021 - 3 negative results not reported on 3 days of testing; 9. August 2021 - 0 negative results; 10. September 2021 - 1 negative result not reported on 1 day of testing; 11. October 1-27, 2021 - 98 negative results not reported on 20 days of testing. During interview at approximately 10:35 a.m., the TC stated that the laboratory faxes positive COVID results to the health department but does not report negative COVID test results. The TC stated they were unaware that they were required to report negative COVID results.
<b>D5403</b>	Based on review of the laboratory's policies and procedures and interview with the TC (technical consultant) 12/1/21, the laboratory's procedure manual was not complete and current for the SARS-CoV-2 testing performed. Review of the laboratory's procedure manual revealed it did not include a written step-by-step procedure for reporting positive and negative patient SARS-CoV-2 test results to state or local public health authorities. During interview at approximately 10:35 a.m., the TC confirmed the laboratory did not have a procedure for reporting positive and negative patient SARS-CoV-2 test results to appropriate public health authorities.