

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 34D2060986	(X3) Date Survey Completed 01/07/2021
Name of Provider or Supplier Novant Health Cancer Institute - Wilkesboro	Street Address, City, State 1913 West Park Drive, North Wilkesboro, NC	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on desk review of CMS(Centers for Medicare and Medicaid Services) Casper reports 153D and 155D and desk review of 2020 API(American Proficiency Institute) proficiency testing results 1/7/21, the laboratory failed to successfully participate in proficiency testing for the specialty of Hematology in two consecutive testing events. See the deficiency cited at D2131</p>
D2131	<p>HEMATOLOGY CFR(s): 493.851(g)</p>

Failure to achieve an overall testing event score of satisfactory performance for two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on desk review of CMS(Centers for Medicare and Medicaid Services) Casper reports 153D and 155D and desk review of 2020 API (American Proficiency Institute) proficiency testing results 1/7/21, the laboratory failed to achieve satisfactory performance for the specialty of Hematology in two consecutive testing events, resulting in unsuccessful performance. Findings: 1. Desk review of CMS Casper report 155D and 2020 API proficiency testing results revealed the laboratory provided unacceptable responses for 2 of 5 samples and received a score of 60% for Blood Cell Identification, resulting in an overall score of 60% for the specialty of Hematology on the 2020 Hematology 2nd event. 2. Desk review of CMS Casper report 155D and 2020 API proficiency testing results revealed the laboratory failed to participate and received a score of 0% for Blood Cell Identification, resulting in an overall score of 0% for the specialty of Hematology on the 2020 Hematology 3rd event.

D6076

LABORATORY DIRECTOR

CFR(s): 493.1441

The laboratory must have a director who meets the qualification requirements of 493.1443 of this subpart and provides overall management and direction in accordance with 493.1445 of this subpart.

This CONDITION is not met as evidenced by:

Based on desk review of CMS(Centers for Medicare and Medicaid Services) Casper reports 153D and 155D and desk review of 2020 API(American Proficiency Institute) proficiency testing results 1/7/21, the laboratory director failed to provide overall management and direction to ensure successful proficiency testing participation. See the deficiency cited at D6089.

D6089

LABORATORY DIRECTOR RESPONSIBILITIES

CFR(s): 493.1445(e)(4)(i)

The laboratory director must ensure the proficiency testing samples are tested as required under subpart H of this part.

This STANDARD is not met as evidenced by:

Based on desk review of CMS(Centers for Medicare and Medicaid Services) Casper reports 153D and 155D and desk review of 2020 API(American Proficiency Institute) proficiency testing results 1/7/21, the laboratory director failed to ensure successful participation in proficiency testing as required in subpart H. Findings: 1. Desk review of CMS Casper report 155D and 2020 API proficiency testing results revealed the laboratory provided unacceptable responses for 2 of 5 samples and received a score of 60% for Blood Cell Identification, resulting in an overall score of 60% for the specialty of Hematology on the 2020 Hematology 2nd event. 2. Desk review of CMS Casper report 155D and 2020 API proficiency testing results revealed the laboratory

failed to participate and received a score of 0% for Blood Cell Identification, resulting in an overall score of 0% for the specialty of Hematology on the 2020 Hematology 3rd event.