

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 37D0473037	(X3) Date Survey Completed 10/08/2021
Name of Provider or Supplier Broken Arrow Family Clinic	Street Address, City, State 705 West Oakland Street, Broken Arrow, OK	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	The recertification survey was performed on 10/08/2021. The findings were reviewed with testing person #1 at the conclusion of the survey. The laboratory was found in compliance with standard-level deficiencies cited.
D5401	<p>PROCEDURE MANUAL CFR(s): 493.1251(a)</p> <p>A written procedures manual for all tests, assays, and examinations performed by the laboratory must be available to, and followed by, laboratory personnel. Textbooks may supplement but not replace the laboratory's written procedures for testing or examining specimens.</p> <p>This STANDARD is not met as evidenced by: Based on a review of records and interview with testing person #1, the laboratory failed to follow calibrations procedures for one of five calibrations. Findings include: (1) On 10/08/2021 at 10:30 am, testing person #2 stated the following to surveyor #1: (a) Routine CBC (Complete Blood Count) was performed on the Beckman Coulter AcT 2 analyzer. (2) On 10/08/2021, surveyor #2 reviewed the laboratory's written procedure manual titled, "Laboratory Procedure Manual" under the section titled, "CALIBRATION" stated: (a) "All analyzers will be calibrated, or the calibration verified according to the following schedule:" (i) "At least once every six months". (3) Surveyor #2 reviewed calibration records between 03/09/2019 through 05/18/2021 and identified the following: (a) Calibration had not been performed between 12/30/2019 and 10/16/2020. (4) Surveyor #2 reviewed the findings with testing person #1. Testing person #1 stated on 10/08/2021 at 12:10 pm, the calibration procedure had not been followed as indicated above.</p>