Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number** 37D0475185	**(X3) Date Survey Completed** 08/13/2019
Name of Provider or Supplier Northeastern Health System, Tahlequah	**Street Address, City, State** 1400 E Downing St, Tahlequah, OK	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	**Summary Statement of Deficiencies**
D0000	The following deficiencies are a result of a desk review of proficiency testing scores obtained from the national database.
D2016	SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c) (a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history. This CONDITION is not met as evidenced by: Based on a desk review of proficiency testing records, the laboratory failed to successfully participate in a proficiency testing program in the subspecialty of Endocrinology for the analyte TSH. Findings include: (1) The laboratory failed to achieve satisfactory performance in two of three consecutive testing events for the analyte TSH (Thyroid Stimulating Hormone). Refer to D2105 and D2107.

D2105	ENDOCRINOLOGY CFR(s): 493.843(e) (1) For any unsatisfactory analyte or test performance or testing event for reasons other than a failure to participate, the laboratory must undertake appropriate training and employ the technical assistance necessary to correct problems associated with a proficiency testing failure. (2) For any unacceptable analyte or testing event score, remedial action must be taken and documented, and the documentation must be maintained by the laboratory for two years from the date of participation in the proficiency testing event. This STANDARD is not met as evidenced by: Based on a desk review of proficiency testing scores, the laboratory failed to achieve successful performance for the analyte TSH. Findings include: (1) The laboratory failed to achieve satisfactory performance on the third event in 2018 and the second event in 2019. Refer to D2107. NOTE: The only acceptable plan of correction for this deficiency is to undertake training of personnel and obtain the necessary technical assistance.
D2107	ENDOCRINOLOGY CFR(s): 493.843(f) Failure to achieve satisfactory performance for the same analyte or test in two consecutive testing events or two out of three consecutive testing events is unsuccessful performance. This STANDARD is not met as evidenced by: Based on a desk review of proficiency testing scores, the laboratory failed to achieve satisfactory performance for the analyte TSH in two of three consecutive events. Findings include: (1) The laboratory received a score of 60% on the third event in 2018 and a score of 40% on the second event in 2019. NOTE: The only acceptable plan of correction for this deficiency is to undertake training of personnel and obtain the necessary technical assistance.