

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b> 37D0984680	<b>(X3) Date Survey Completed</b> 10/02/2019
<b>Name of Provider or Supplier</b> Family Medical Center	<b>Street Address, City, State</b> 1121 Neo Loop, Grove, OK	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D0000</b>	The following deficiencies are a result of a desk review of proficiency testing scores obtained from the national database.
<b>D2016</b>	<p><b>SUCCESSFUL PARTICIPATION</b> CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on a desk review of proficiency testing scores, the laboratory failed to successfully participate in a proficiency testing program for the specialty of Hematology. Findings include: (1) The laboratory failed to achieve satisfactory performance for two of three testing events for Cell Identification/White Blood Cell differential. Refer to D2128 and D2130.</p>

**D2128**

**HEMATOLOGY**

CFR(s): 493.851(e)

(1) For any unsatisfactory analyte or test performance or testing event for reasons other than a failure to participate, the laboratory must undertake appropriate training and employ the technical assistance necessary to correct problems associated with a proficiency testing failure. (2) For any unacceptable analyte or testing event score, remedial action must be taken and documented, and the documentation must be maintained by the laboratory for two years from the date of participation in the proficiency testing event.

This STANDARD is not met as evidenced by:

Based on a desk review of proficiency testing scores, the laboratory failed to achieve successful performance for Cell Identification/White Blood Cell Differential. Findings include: (1) The laboratory failed to achieve satisfactory performance in the Third event in 2018 and the Second event in 2019. Refer to D2130. NOTE: The only acceptable plan of correction for this deficiency is to undertake training of personnel and obtain the necessary technical assistance.

**D2130**

**HEMATOLOGY**

CFR(s): 493.851(f)

Failure to achieve satisfactory performance for the same analyte in two consecutive events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on a desk review of proficiency testing scores, the laboratory failed to achieve satisfactory performance for Cell Identification/White Blood Cell Differential in two of three testing events. Findings include: (1) The laboratory received a score of 67% in the Third 2018 event and a score of 0% in the Second 2019 event. NOTE: The only acceptable plan of correction for this deficiency is to undertake training of personnel and obtain the necessary technical assistance.