

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  37D2033686	<b>(X3) Date Survey Completed</b>  07/14/2025
<b>Name of Provider or Supplier</b>  Classen Urgent Care Clinic	<b>Street Address, City, State</b>  2818 Classen Blvd, Norman, OK	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D0000</b>	A complaint investigation (OK00083247) was performed on 07/14/2025. The complaint was substantiated with a standard-level deficiency cited. The findings were reviewed with the laboratory supervisor at the conclusion of the survey.
<b>D5401</b>	<p>PROCEDURE MANUAL CFR(s): 493.1251(a)</p> <p>(a) A written procedures manual for all tests, assays, and examinations performed by the laboratory must be available to, and followed by, laboratory personnel. Textbooks may supplement but not replace the laboratory's written procedures for testing or examining specimens.</p> <p>This STANDARD is not met as evidenced by: Based on review of policy, direct observation, and interview with the laboratory supervisor, the laboratory failed to follow their policy for blood specimen labeling to ensure specimen identification. Findings include: (1) On 07/14/2025 at 09:15 am, the laboratory supervisor stated CBC (Complete Blood Count) testing was performed using the using the Sysmex XN-330 analyzer; (2) On 07/14/2025 at 09:20 am the laboratory supervisor stated the following: (a) Following a blood specimen collection in the clinic room, the phlebotomist would use a sharpie to label the tube containing patient blood specimen with the patient's last name and the first name; (b) The specimens would then be carried to the laboratory where a printed label would be affixed to the patient's specimen tube prior to testing. (2) On 07/14/2025 at 09:30 am, an observation of 24 previously tested BD Vacutainer K2 EDTA tubes containing patient specimens and being stored in the refrigerator, showed no evidence of sharpie marking for 24 of 24 tubes; (3) A review of the procedure titled, "Blood Specimen Collection and Processing Procedure" stated, "All samples must be received by the laboratory with a legible label containing at least two (2) unique identifiers. The specimens must be labeled with the patient's full name (preferably last name first, then first name last; Patient's full date of birth (must include the month, day, and year);</p>

Unique requisition identifier/label." (4) Interview with the laboratory supervisor on 07/14/2025 at 09:40 am, confirmed the laboratory failed to follow their policy for specimen labeling to ensure specimen identification.