Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number**	**(X3) Date Survey Completed**
	37D2106196	07/09/2026
Name of Provider or Supplier	**Street Address, City, State**	
My Family Healthcare, Llc	1708 Delivery Lane, Durant, OK	

For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	The recertification survey was performed on 07/09/2026. Standard-level deficiencies were cited.
D5401	PROCEDURE MANUAL CFR(s): 493.1251(a) (a) A written procedures manual for all tests, assays, and examinations performed by the laboratory must be available to, and followed by, laboratory personnel. Textbooks may supplement but not replace the laboratory's written procedures for testing or examining specimens. This STANDARD is not met as evidenced by: Based on review of policy, direct observation, and interview with the technical consultant, the laboratory failed to follow their policy for specimen labeling for six of six patient samples observed. Findings include: 1. On 07/09/2026 at 10:30 am a review of the policy, "Patient Test Management" stated, "Specimens must be labeled with the patient's name and secondary identifier"; 2. Direct observation of the lab on 07/09/2026 at 10:30 am, revealed six patient samples labeled with a patient's last name; 3. Interview with the technical consultant at 10:30 am on 07/09/2026 confirmed the laboratory failed to follow their policy for specimen labeling.
D5413	TEST SYSTEMS, EQUIPMENT, INSTRUMENTS, REAGENT CFR(s): 493.1252(b) (b) The laboratory must define criteria for those conditions that are essential for proper storage of reagents and specimens, accurate and reliable test system operation, and test result reporting. The criteria must be consistent with the manufacturer's instructions, if provided. These conditions must be monitored and documented and, if applicable, include the following: (b)(1) Water quality. (b)(2) Temperature. (b)(3) Humidity. (b)(4) Protection of equipment and instruments from fluctuations and

	interruptions in electrical current that adversely affect patient test results and test reports. This STANDARD is not met as evidenced by: Based on observation, record review and interview with the technical consultant, the laboratory failed to ensure two types of blood collection tubes were stored as required by the manufacturer in the laboratory for six of 42 days. Findings include: (1) Observation of the laboratory on 07/09/2026 at 11:00 am, identified the following: (a) 100 Vacutainer 3 ml K2 EDTAs tubes, lot 6013761, storage temperature requirement of 4-25 degrees (C) Centigrade; (b) 80 Vacutainer Serum Separator (SST) 5 mL tubes, 6047582, storage temperature requirement of 4-25 degrees C. (2) A review of the temperature logs for April and May 2026 identified the temperature was greater than 25 degrees C for six of 42 days reviewed. (3) Interview with the technical consultant on 07/09/2026 at 11:00 am confirmed the temperatures were out of range for six of 42 days reviewed.