Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number**	**(X3) Date Survey Completed**
	37D2123513	02/11/2020
Name of Provider or Supplier	**Street Address, City, State**	
Nga Lab Services Llc	1515 N Porter Ave, Suite 200, Norman, OK	

For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	The recertification survey was performed on 02/11/2020. The laboratory was found in compliance with standard-level deficiencies cited. The findings were reviewed with the laboratory director and the testing person at the conclusion of the survey.
D5429	MAINTENANCE AND FUNCTION CHECKS CFR(s): 493.1254(a)(1) For unmodified manufacturer's equipment, instruments, or test systems, the laboratory must perform and document maintenance as defined by the manufacturer and with at least the frequency specified by the manufacturer. This STANDARD is not met as evidenced by: Based on a review of records, manufacturer's instructions, and interview with the laboratory director and testing person, the laboratory failed to perform maintenance procedures as required by the manufacturer. Findings include: (1) At the beginning of the survey, the testing person stated to the surveyor the Milestone RHS 1 tissue processor was used to process gastrointestinal biopsies; (2) Later during the survey, the surveyor reviewed the manufacturer's daily maintenance requirements located in Section 6.2 of the Operator's Manual, which required the following maintenance: (a) "Daily - Ensure the RHS is generally kept clean after each use"; (b) "Every 45-60 Days - Ensure that the replacement of the vacuum cover sealing O-ring is carried out according to the following instructions". (3) The surveyor then reviewed records from April 2018 through the day of the survey with the following identified: (a) There was no documentation to prove the daily cleaning had performed; (b) The O-ring had only been replaced on 4/05/19. (4) The surveyor reviewed the findings with the testing person and the laboratory director. Both stated the daily cleaning had not been documented and the O-ring had only been replaced during the annual preventive maintenance visit by the manufacturer's representative, and had not been replaced every 45-60 days.