

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 37D2168136	(X3) Date Survey Completed 03/06/2025
Name of Provider or Supplier Premier Plus Urgent Care	Street Address, City, State 2804 Sw 134th St, Oklahoma City, OK	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	The recertification survey was performed on 03/06/2025. The laboratory was found in compliance with a standard-level deficiency cited. The findings were reviewed with the laboratory manager at the conclusion of the survey.
D5413	<p>TEST SYSTEMS, EQUIPMENT, INSTRUMENTS, REAGENT CFR(s): 493.1252(b)</p> <p>(b) The laboratory must define criteria for those conditions that are essential for proper storage of reagents and specimens, accurate and reliable test system operation, and test result reporting. The criteria must be consistent with the manufacturer's instructions, if provided. These conditions must be monitored and documented and, if applicable, include the following: (b)(1) Water quality. (b)(2) Temperature. (b)(3) Humidity. (b)(4) Protection of equipment and instruments from fluctuations and interruptions in electrical current that adversely affect patient test results and test reports.</p> <p>This STANDARD is not met as evidenced by: Based on a review of records, manufacturer's instructions, and interview with the laboratory manager, the laboratory failed to ensure the room temperature, relative humidity, and refrigerator temperatures had been documented as observed during the review period of November 2024 through February 2025. Findings include: RT (ROOM TEMPERATURE) AND RH (RELATIVE HUMIDITY): (1) On 03/06/2025 at 10:30 am the laboratory manager stated the laboratory performed CBC (Complete Blood Count) using Sysmex pocH-100i test system; (2) A review of the manual titled, "Automated Hematology Analyzer pocH-100i "Instructions for use required an operating temperature range of 59 to 86 degrees F (Fahrenheit) and a maximum of 80% RH; (3) A review of the monthly "Lab Maintenance Log" from 11/01/2024 through 02/28/2025 identified RT and RH readings had not been recorded as follows: (a) Room Temperature: (i) December 2024 - three of 31 days (specific days were 12 /20,28,29/2024) (ii) January 2025 - three of 31 days (specific days were 01/01,28,29</p>

/2025) (b) Relative Humidity: (i) November 2024 - one of 30 days (specific day was 11/28/2024) (ii) December 2024 - three of 31 days (specific days were 12/20,28,29/2024) (iii) January 2025 - four of 31 days (specific days were 01/01,21,28,29/2025) (4) The records were reviewed with the laboratory manager who stated on 03/06/2025 at 01:00 pm, the RT and RH readings had not been documented as stated above.

REFRIGERATOR TEMPERATURE: (1) Observation of the laboratory on 03/06/2025 at 10:28 am, identified three bottles of Eightchek-3WP quality control materials (lot #42200710) stored in the refrigerator with a manufacturer's storage requirement of 2-8 degrees Centigrade (C); (2) A review of temperature logs for four months showed the temperature had not been documented as follows: (i) November 2024 - one of 30 days (specific day was 11/28/2024) (ii) December 2024 - three of 31 days (specific days were 12/20,28,29/2024) (iii) January 2025 - two of 31 days (specific days were 01/28,29/2025) (3) Interview with technical consultant 03/06/2024 at 01:30 pm confirmed the temperatures had not been documented as performed as stated above.