Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number**	**(X3) Date Survey Completed**
	37D2223375	03/18/2026
Name of Provider or Supplier	**Street Address, City, State**	
Quest Diagnostics - Oklahoma City Rrl	4200 W Memorial Rd, Ste 110, Oklahoma City, OK	

For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	A complaint investigation (OK00089263) was performed on 03/18/2026 with a standard-level deficiency cited.
D5401	PROCEDURE MANUAL CFR(s): 493.1251(a) (a) A written procedures manual for all tests, assays, and examinations performed by the laboratory must be available to, and followed by, laboratory personnel. Textbooks may supplement but not replace the laboratory's written procedures for testing or examining specimens. This STANDARD is not met as evidenced by: Based on a review of records, written procedure, and interview with the testing person and laboratory director, the laboratory failed to ensure the procedure was followed for collecting urine specimens for Urinalysis testing for 81 of 81 patient reports during two of two months reviewed in 2026. Findings include: (1) On 03/18/2026 at 09:15 am, the testing person stated the following: (a) The laboratory performed Urinalysis testing using the Clinitek Advantus analyzer; (b) Urine specimens were collected in collection cups at various collection sites associated with the laboratory, transferred into an "American Scientific Products UrinalyisTube" transport tube and delivered by courier to the laboratory for testing. (2) A review of the laboratory procedure titled, "Routine Urinalysis by Clinitek Status Series" under "Specimen Requirements" section 3.2 "Specimen Type & Handling" stated, "Collection Container Sterile Cup"; (3) Interview with the laboratory director on 03/18/2026 at 01:45 pm confirmed the following: (a) The collection sites utilized non-sterile collection cups (resembling plastic drinking cups) that were stacked together on shelves; (b) It was standard practice for the collection sites to collect urine specimens for Urinalysis testing in the non-sterile collection cups and transfer the urine to the transport tube, containing a preservative for storage until delivered to the laboratory; (c) Specimens were delivered by courier to the laboratory for testing three times daily at 09:30 am, 12:30

	pm, and 03:50 pm. (4) Testing records and finalized reports were reviewed for Urinalysis testing performed for 81 patients during January and February 2026 for the following days: (a) 01/05/2026 - 14 patient records reviewed (b) 01/06/2026 - 22 patient records reviewed (c) 01/07/2026 - 17 patient records reviewed (d) 02/09/2026 - Ten patient records reviewed (e) 02/17/2026 - 18 patient records reviewed (5) Interview with the laboratory director on 03/18/2026 at 01:50 pm confirmed the patient urinalysis testing that was performed as stated above, had been collected in non-sterile cups by the collection sites.