

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b> 38D0628274	<b>(X3) Date Survey Completed</b> 04/09/2024
<b>Name of Provider or Supplier</b> Summit Health City Md	<b>Street Address, City, State</b> 1501 Ne Medical Center Dr, Bend, OR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D5807</b>	<p><b>TEST REPORT</b> CFR(s): 493.1291(d)</p> <p>Pertinent "reference intervals" or "normal" values, as determined by the laboratory performing the tests, must be available to the authorized person who ordered the tests and, if applicable, the individual responsible for using the test results.</p> <p>This STANDARD is not met as evidenced by: Based on review of the approved reference ranges for Chemistry and Hematology in the laboratory procedure manual, review of two (2) patient reports, and interview with the Technical Supervisor (TS), the laboratory failed to ensure the test report included current approved reference ranges as determined by the laboratory. Four (4) out of sixteen (16) chemistry normal values and one (1) out of seven (7) hematology normal values listed on the laboratory information system (LIS) report differed from the reference ranges in the current approved procedure manual. Findings include: 1. Review of patient reports 6856708 for Hematology and 6856355 for Chemistry from the LIS system provided by the TS when requested, revealed the following: LIS Patient Report Procedure Manual Chemistry: BUN 8-23 mg/dL 6-20 mg/dL Creatinine, BLD 0.50-1.10 mg/dL 0.7-1.2 mg/dL AST 0-32 IU/L 0-41 IU/L ALT 0-33 IU/L 0-38 IU/L Hematology: RBC 4.20-5.30 M/uL 4.30-6.0 M/uL 2. Interview with the TS on 04/09/2024 at 1430 pm confirmed the laboratory failed to ensure the correct reference ranges approved in the procedure manual were the same as those in the LIS and on the patient report. 3. The laboratory reports performing 209,916 chemistry tests and 50,561 hematology tests annually.</p>
<b>D6115</b>	<p><b>TECHNICAL SUPERVISOR RESPONSIBILITIES</b> CFR(s): 493.1451(b)(2)</p> <p>The technical supervisor is responsible for verification of the test procedures performed and establishment of the laboratory's test performance characteristics,</p>

including the precision and accuracy of each test and test system.

This STANDARD is not met as evidenced by:

Based on review of the laboratory's procedure manual, review of two (2) patient reports for Chemistry and Hematology and interview with the Technical Supervisor (TS), the TS failed to ensure the reference ranges for Chemistry and Hematology on patient reports reflected the current reference ranges in the procedure manual. See D5807