

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 38D1033695	(X3) Date Survey Completed 09/17/2024
Name of Provider or Supplier Valley Immediate Care Llc	Street Address, City, State 1700 E Barnett Rd, Medford, OR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on proficiency testing (PT) desk review of the Wisconsin State Laboratory of Hygiene (WSLH) proficiency testing results, review of the Casper Report 0155D , and phone conversation with the technical consultant (TC) revealed the laboratory had unsuccessful participation for two consecutive testing event for the specialty hematology. Refer to D2127 and D2130.</p>
D2127	<p>HEMATOLOGY CFR(s): 493.851(d)</p>

	<p>Failure to return proficiency testing results to the proficiency testing program within the time frame specified by the program is unsatisfactory performance and results in a score of 0 for the testing event.</p> <p>This STANDARD is not met as evidenced by: Based on review of the Wisconsin State Laboratory & Hygiene (WSLH) proficiency testing performance summary reports, and Casper Report 0155D, and phone interview with the technical consultant (TC), the laboratory failed to submit proficiency testing (PT) results on time resulting in zero score for the 2nd event of 2024 in hematology. Findings include: 1. WSLH 2nd event 2024. a) Hematology = 0% b) Red Blood Cell = 0% 2. Casper Report 0155D. a) Hematology = 0% b) Red Blood Cell = 0% 3. Phone interview with the TC on 09/17/2024 @ 11:30 AM confirmed that the laboratory failed to submit the PT results on time to the PT provider.</p>
<p>D2130</p>	<p>HEMATOLOGY CFR(s): 493.851(f)</p> <p>Failure to achieve satisfactory performance for the same analyte in two consecutive events or two out of three consecutive testing events is unsuccessful performance.</p> <p>This STANDARD is not met as evidenced by: Based on Proficiency Testing (PT) desk review of the Wisconsin State Laboratory & Hygiene (WSLH) performance summary results, review of the Casper report 0155D, and phone interview with the technical consultant (TC), the laboratory had unsuccessful performance in two (2) consecutive testing events for the following analytes in hematology in 2024. Findings include. 1. WSLH 1st event 2024 a) Hematology = 74% b) Red Blood Cell = 40% 2. WSLH 2nd event 2024 a) Hematology = 0% b) Red Blood Cell = 0% 3. Casper Report 1055D 1st event 2024 a) Hematology = 74% b) Red Blood Cell = 40% 4. Casper Report 0155D 2nd event 2024 a) Hematology = 0% b) Red Blood Cell = 0% 5. Phone interview with the TC on 09/17/2024 at 11:30 AM confirmed these findings.</p>
<p>D6000</p>	<p>MODERATE COMPLEXITY LABORATORY DIRECTOR CFR(s): 493.1403</p> <p>The laboratory must have a director who meets the qualification requirements of 493.1405 of this subpart and provides overall management and direction in accordance with 493.1407 of this subpart.</p> <p>This CONDITION is not met as evidenced by: Based on proficiency testing(PT) desk review of the Wisconsin State Laboratory of Hygiene (WSLH) proficiency testing results, review of the Casper Report 0155D, and phone conversation with the technical consultant (TC) revealed the laboratory director failed to provide overall management and direction to the laboratory. Refer to D6017 & D6018.</p>
<p>D6017</p>	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(4)(ii)</p> <p>The laboratory director is responsible for the overall operation and administration of</p>

the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(4)(ii) Ensure that results are returned within the timeframes established by the proficiency testing program.

This STANDARD is not met as evidenced by:
Based on review of the Wisconsin State Laboratory & Hygiene (WSLH) proficiency testing performance summary reports, and Casper Report 0155D, and phone interview with the technical consultant (TC), the laboratory failed to submit proficiency testing (PT) results on time resulting in zero score for the 2nd event of 2024 in hematology. Findings include: 1. WSLH 2nd event 2024. a) Hematology = 0% b) Red Blood Cell = 0% 2. Casper Report 0155D. a) Hematology = 0% b) Red Blood Cell = 0% 3. Phone interview with the TC on 09/17/2024 @ 11:30 AM confirmed that the laboratory failed to submit the PT results on time to the PT provider.

D6018

LABORATORY DIRECTOR RESPONSIBILITIES
CFR(s): 493.1407(e)(4)(iii)

The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(4)(iii) Ensure that all proficiency testing reports received are reviewed by the appropriate staff to evaluate the laboratory's performance and to identify any problems that require corrective action;

This STANDARD is not met as evidenced by:
Based on Proficiency Testing (PT) desk review of the Wisconsin State Laboratory & Hygiene (WSLH) performance summary results, review of the Casper report 0155D, and phone interview with the technical consultant (TC), the laboratory director failed to provide guidance to the laboratory that resulted to having unsuccessful performance in two (2) consecutive testing events for the following analytes in hematology in 2024. Findings include. 1. WSLH 1st event 2024 a) Hematology = 74% b) Red Blood Cell = 40% 2. WSLH 2nd event 2024 a) Hematology = 0% b) Red Blood Cell = 0% 3. Casper Report 1055D 1st event 2024 a) Hematology = 74% b) Red Blood Cell = 40% 4. Casper Report 0155D 2nd event 2024 a) Hematology = 0% b) Red Blood Cell = 0% 5. Phone interview with the TC on 09/17/2024 at 11:30 AM confirmed these findings.