

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 39D2139067	(X3) Date Survey Completed 07/10/2019
Name of Provider or Supplier Naspac - Nj, Pllc (Wg)	Street Address, City, State 2325 Maryland Ave, Willow Grove, PA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5205	<p>COMPLAINT INVESTIGATIONS CFR(s): 493.1233</p> <p>The laboratory must have a system in place to ensure that it documents all complaints and problems reported to the laboratory. The laboratory must conduct investigations of complaints, when appropriate.</p> <p>This STANDARD is not met as evidenced by: Based on personnel interview of the Laboratory Manager and Testing Personnel#1 and review of the laboratory policy documents in use at the time of the survey (10:00 07/10/2019), the laboratory failed to have a system in place to document all complaints. Findings include: 1. 3600 urine drug tests were performed by the laboratory, from (01/10/2019 through 07/10/2019). 2. On the date of the survey (07/10 /2019), the laboratory failed to find a complaint policy. 2. During the survey (11:37 07 /10/2019), the Laboratory Manager confirmed the above findings.</p>