

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 40D2166532	(X3) Date Survey Completed 06/12/2026
Name of Provider or Supplier Laboratorio Clinico Jollymar	Street Address, City, State Carr 695, Km 2, Urb Doraville, Bloque 1, Dorado, PR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	<p>The Centers for Medicare & Medicaid Services (CMS) conducted an unannounced Clinical Laboratory Improvement Amendments (CLIA) recertification survey at Laboratorio Clinico Jollymar on June 12, 2026. The laboratory was surveyed under 42 CFR part 493 CLIA requirements. The following standard level deficiencies were found during the unannounced routine CLIA recertification survey ending on June 12, 2026.</p>
D5215	<p>EVALUATION OF PROFICIENCY TESTING PERFORMANCE CFR(s): 493.1236(b)(2)</p> <p>The laboratory must verify the accuracy of any analyte, specialty or subspecialty assigned a proficiency testing score that does not reflect laboratory test performance (that is, when the proficiency testing program does not obtain the agreement required for scoring as specified in subpart I of this part, or the laboratory receives a zero score for nonparticipation, or late return or results).</p> <p>This STANDARD is not met as evidenced by: Based on review of Certification And Survey Provider Enhanced Reports (CASPER) 0155D and Puerto Rico Proficiency Testing Service Program (PRPTSP) scores (years 2024 - 2026), Hematology Proficiency Testing (PT) scores (year 2025), and laboratory general supervisor (GS) interview on June 12, 2026, at 10:15 a.m., the laboratory failed to evaluate the accuracy of patient testing for the Hematology specialty (Complete Blood Count (CBC) and White Blood Cell (WBC) 5-Parameter testing), when the PT provider assigned an artificial score of 100 percent. The laboratory processed and reported 3,227 out of 3,227 patient test results from March 2025 through November 2025. The findings include: 1. CASPER and PRPTSP (hematology PT) scores were reviewed from May 2024 through March 2026. 2. Review of the Hematology PT scores for the second testing event in 2025 showed that the PT provider assigned an artificial score of 100 percent in WBC 5-Parameter; and</p>

the third testing event in 2025 showed that the PT provider assigned an artificial score of 100 percent for CBC and WBC 5-Parameter. The results were not evaluated. 3. During interview on June 12, 2026, at 10:17 a.m., with the GS, the evaluation of the accuracy of the excused Hematology specialty (Complete Blood Count (CBC) and White Blood Cell (WBC) 5- Parameter) was required. 4. The laboratory processed and reported 3,227 out of 3,227 patient samples from March 2025 through November 2025. 5. The GS stated on June 12, 2026, at 10:26 a.m., that the laboratory did not evaluate the accuracy of the Hematology specialty test.

D6091

LABORATORY DIRECTOR RESPONSIBILITIES
CFR(s): 493.1445(e)(4)(iii)

(e)(4)(iii) All proficiency testing reports received are reviewed by the appropriate staff to evaluate the laboratorys performance and to identify any problems that require corrective action; and

This STANDARD is not met as evidenced by:
Based on review of Certification And Survey Provider Enhanced Reports (CASPER) 0155D and Puerto Rico Proficiency Testing Service Program (PRPTSP) scores (years 2024 -2026), Hematology proficiency testing (PT) scores (year 2025), and laboratory general supervisor interview on June 12, 2026, at 12:30 p.m., the laboratory director failed to fulfill her responsibilities and duties to ensure compliance with hematology PT requirements. Refer to D5215.