

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 43D0406780	(X3) Date Survey Completed 12/20/2023
Name of Provider or Supplier Brookings Health System	Street Address, City, State 300 22nd Avenue, Brookings, SD	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	A recertification survey for compliance with 42 CFR Part 493, Requirements for Laboratories, was conducted on 12/20/23. Brookings Health System laboratory was found not in compliance with the following requirement: D6126.
D6126	<p>TECHNICAL SUPERVISOR RESPONSIBILITIES CFR(s): 493.1451(b)(8)(vi)</p> <p>The procedures for evaluation of the competency of the staff must include, but are not limited to assessment of problem solving skills.</p> <p>This STANDARD is not met as evidenced by: Based on record review and interview, the technical supervisor failed to ensure annual competency assessments included an assessment of problem-solving skills for twelve of fourteen laboratory staff (A, B, C, D, E, F, G, H, I, J, K and L). Findings include: Review of employees' files for laboratory staff revealed: *Laboratory staff A had a competency evaluation performed on 11/29/22 and on 12/6/23. *Laboratory staff B had a competency evaluation performed on 12/28/22. *Laboratory staff C had a competency evaluation performed on 11/29/22 and on 12/5/23. *Laboratory staff D had a competency evaluation performed on 12/28/22. *Laboratory staff E had a competency evaluation performed on 11/29/22 and on 11/28/23. *Laboratory staff F had a competency evaluation performed on 2/8/22 and on 3/20/23. *Laboratory staff G had a competency evaluation performed on 7/23/22 and on 10/28/23. *Laboratory staff H had a competency evaluation performed on 9/29/23. *Laboratory staff I had a competency evaluation performed on 12/28/22. *Laboratory staff J had a competency evaluation performed on 5/19/22 and on 5/16/23. *Laboratory staff K had a competency evaluation performed on 5/24/22 and on 12/18/23. *Laboratory staff L had a competency evaluation performed on 3/30/22, 9/27/22 and on 11/17/23. a. The above competency assessment forms did not include the assessment of problem-solving skills related to the performance of laboratory testing. b. The above competencies had been completed and signed by laboratory staff A (B, C, D, E, F, G,</p>

H, I, J, K and L) and laboratory staff B and E (A). c. The laboratory director had reviewed and signed the competency assessments. Review on 12/20/23 of the Quality Assessment Program- Competency policy revised on 3/23/12 revealed: *Problem-solving was not included in the competency assessment procedure. *The current laboratory director had not signed the competency policy. Interview on 12/20/23 at 1:00 p.m. with laboratory staff A revealed she was not aware it was necessary to document the assessment of problem-solving skills on the competency assessments. Interview on 12/20/23 at 3:00 p.m. with the laboratory director revealed she was not aware of the assessment of problem-solving skills that had to be documented on the competency assessments.