

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D0307305	(X3) Date Survey Completed 08/09/2019
Name of Provider or Supplier Willard M West Md	Street Address, City, State 1425 W Baddour Pkwy, Lebanon, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on a proficiency testing (PT) desk review of the Centers for Medicare and Medicaid Services CASPER report 153 & 155 (CMS 153 &155) and the Medical Laboratory Evaluations (MLE) evaluation reports, the laboratory failed to maintain satisfactory performance in the specialty Hematology Complete Blood Count (CBC) for all analytes: red blood cells (RBC), white blood cells (WBC), Hemoglobin (Hgb), Hematocrit (Hct), Platelet (Plt), and automated WBC differential (WBC diff) for the 1st and 2nd events of 2018 resulting in the first unsuccessful occurrence. (Refer to D2131).</p>

D2131

HEMATOLOGY

CFR(s): 493.851(g)

Failure to achieve an overall testing event score of satisfactory performance for two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on a proficiency testing (PT) desk review of the Centers for Medicare and Medicaid Services CASPER report 153 & 155 (CMS 153 & 155) and the Medical Laboratory Evaluations (MLE) evaluation reports, the laboratory failed to maintain satisfactory performance in the specialty Hematology Complete Blood Count (CBC) for all analytes: red blood cells (RBC), white blood cells (WBC), Hemoglobin (Hgb), Hematocrit (Hct), Platelet (Plt), and automated WBC differential (WBC diff) resulting in the first unsuccessful occurrence. The findings include: 1. Review of the CMS CASPER report 153 & 155 revealed a score of 0% in the specialty Hematology Complete Blood Count (CBC) for all analytes: red blood cells (RBC), white blood cells (WBC), Hemoglobin (Hgb), Hematocrit (Hct), Platelet (Plt), and automated WBC differential (WBC diff) for the 1st and 2nd events of 2018. 2. Review of MLE evaluation reports revealed a score of 0% in the specialty Hematology Complete Blood Count (CBC) for all analytes: red blood cells (RBC), white blood cells (WBC), Hemoglobin (Hgb), Hematocrit (Hct), Platelet (Plt), and automated WBC differential (WBC diff) for the 1st and 2nd events of 2018.