Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number** 44D0311095	**(X3) Date Survey Completed** 06/05/2019
Name of Provider or Supplier Mountain Region Family Medicine, Pc	**Street Address, City, State** 444 Clinchfield Street, Suite 2300, Kingsport, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	**Summary Statement of Deficiencies**
D2016	SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c) (a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history. This CONDITION is not met as evidenced by: ========== VIROLOGY: The laboratory failed to maintain satisfactory participation in two out of two events for Virology, resulting in the first unsuccessful proficiency testing (PT) occurrence for Virology (Refer to D2061). ==========
D2061	VIROLOGY CFR(s): 493.831(c) Failure to return proficiency testing results to the proficiency testing program within

	the time frame specified by the program is unsatisfactory performance and results in a score of 0 for the testing event. This STANDARD is not met as evidenced by: ========== Based on the May 2019 CASPER Report 0155D Proficiency Testing (PT) results which showed 0% scores for 2018-3rd event and 2019-1st event for Virology and upon phone interview with Laboratory Supervisor, determined the laboratory failed to return proficiency testing results within the time frame specified by the program and received unsatisfactory scores resulting in the 1st unsuccessful occurrence. The findings include: 1. The May 2019 CASPER Report 0155D Proficiency Testing (PT) results showed 0% scores for 2018-3rd event and 2019-1st event for Virology. 2. Phone interview at approximately 10:00 a.m. May 9, 2019 with Laboratory Supervisor confirmed the laboratory failed to send in results for Virology (Influenza A and B) prior to PT program time frame for the 3rd event of 2018 and the 1st event of 2019 resulting in 0% scores and the 1st unsuccessful Proficiency Testing occurrence for Virology. ==========