

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D0313243	(X3) Date Survey Completed 02/20/2024
Name of Provider or Supplier Dowling Medical Clinic	Street Address, City, State 2569 N Washington Ave, Brownsville, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2015	<p>TESTING OF PROFICIENCY TESTING SAMPLES CFR(s): 493.801(b)(5)(6)</p> <p>(5) The laboratory must document the handling, preparation, processing, examination, and each step in the testing and reporting of results for all proficiency testing samples. The laboratory must maintain a copy of all records, including a copy of the proficiency testing program report forms used by the laboratory to record proficiency testing results including the attestation statement provided by the PT program, signed by the analyst and the laboratory director, documenting that proficiency testing samples were tested in the same manner as patient specimens, for a minimum of two years from the date of the proficiency testing event. (6) PT is required for only the test system, assay, or examination used as the primary method for patient testing during the PT event.</p> <p>This STANDARD is not met as evidenced by: Based on a review of the laboratory's American Academy of Family Physicians (AAFP) proficiency testing (PT) records and staff interview, the laboratory failed to retain the attestation statement and performance evaluation for 2022 Event Three (one of five reviewed). The findings include: 1. A review of the laboratory's AAFP PT records revealed the attestation statement and performance evaluation for 2022 Event Three were not available on the date of the survey (02/20/2024). 2. An interview with testing person one on 02/20/2024 at 11:30 am confirmed the laboratory failed to retain the attestation statement and performance evaluation for 2022 Event Three.</p>
D5211	<p>EVALUATION OF PROFICIENCY TESTING PERFORMANCE CFR(s): 493.1236(a)</p> <p>The laboratory must review and evaluate the results obtained on proficiency testing performed as specified in subpart H of this part.</p>

This STANDARD is not met as evidenced by:
Based on a review of the laboratory's Wisconsin State Laboratory of Hygiene (WSLH) PT records and staff interview, the laboratory failed to review performance evaluations for PT in 2023 (two of five events reviewed). The findings include: 1. A review of the laboratory's WSLH PT records revealed the performance evaluations for 2023 Events One and Two did not have documented reviews performed by the laboratory director. 2. An interview with the testing person one on 02/20/2024 at 11:30 am confirmed the laboratory failed to document a review of the performance evaluations for the PT Events One and Two in 2023.

D5291

GENERAL LABORATORY SYSTEMS QUALITY ASSESSMENT
CFR(s): 493.1239(a)

The laboratory must establish and follow written policies and procedures for an ongoing mechanism to monitor, assess, and, when indicated, correct problems identified in the general laboratory systems requirements specified at 493.1231 through 493.1236.

This STANDARD is not met as evidenced by:
Based on a review of the laboratory's procedure, WSLH PT records, and staff interviews, the laboratory failed to follow its' procedure for signing attestation statements in 2023 (three of five events reviewed). The findings include: 1. A review of the laboratory's procedure titled "Quality Assurance Program Outline" section "Proficiency Testing" revealed testing personnel and the laboratory director would sign the attestation statements for each event. 2. A review of the laboratory's WSLH PT records revealed the attestations statements not signed by the testing personnel or the laboratory director for 2023 Events One, Two, or Three. 3. An interview with the testing person one on 02/20/2024 at 11:30 am confirmed the laboratory failed to follow its' policy for Proficiency testing when the laboratory director and testing personnel failed to sign PT attestation statements for 2023 Events One, Two, or Three.