

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  44D0313249	<b>(X3) Date Survey Completed</b>  06/19/2018
<b>Name of Provider or Supplier</b>  Bh Services Southeast 1, Pc	<b>Street Address, City, State</b>  2565 N Washington Ave, Brownsville, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D6021</b>	<p><b>LABORATORY DIRECTOR RESPONSIBILITIES</b> CFR(s): 493.1407(e)(5)</p> <p>The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(5) Ensure that quality assessment programs are established and maintained to assure the quality of laboratory services provided.</p> <p>This STANDARD is not met as evidenced by: Based on review of the 2018 complete blood count (CBC) quality control (QC) records, three patient records, the February 2018 quality assessment (QA) records and interview with testing personnel number one, the laboratory director failed to ensure the quality assessment (QA) review was effective, with no corrective action documentation when two levels of hemoglobin (Hgb) QC were not within acceptable limits with patient testing reported, in February 2018. The findings include: 1) Review of the 2018 CBC QC records revealed on February 14, 2018 two levels of Hgb QC were not within acceptable limits. 2) Review of three patient records (patient numbers 1, 2 and 3) revealed on February 14, 2018 CBC including the Hgb were reported. 3) Review of the February 2018 QA records revealed on 2-28-18 the main testing personnel and laboratory director documented review with no corrective action documented for 02-14-18 when two levels of Hgb QC were not within acceptable limits. 4) Interview on June 19, 2018 at 11:05 a.m. with testing personnel number one confirmed the February 2018 QA review with no corrective action documented for February 14, 2018, with three patient Hgb reported when two levels of Hgb QC were not within acceptable limits.</p>